

## Message

**From:** Belinda Crowe [GRO]  
**Sent:** 16/07/2014 12:07:02  
**To:** Angela Van-Den-Bogerd [GRO]; Lena Hameed [GRO];  
Parsons, Andrew [/O=BOND PEARCE/OU=First Administrative Group/cn=Recipients/cn=ap6]  
**CC:** David Oliver [GRO]; Shirley Hailstones [GRO]; Belinda  
Crowe [GRO]  
**Subject:** Re: M033: IA/QA [BD-4A.FID25887070]

Agreed. Will leave with you to initiate if it looks worthwhile.

B

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**From:** Angela Van-Den-Bogerd  
**Sent:** Wednesday, July 16, 2014 01:02 PM  
**To:** Belinda Crowe; Lena Hameed; Parsons, Andrew [GRO]  
[GRO] >  
**Cc:** David Oliver; Shirley Hailstones  
**Subject:** RE: M033: IA/QA [BD-4A.FID25887070]

Belinda,

We will be able to take a view on the merits of trying to settle early when we have an outline of our findings of the case. That said given that the applicant is seeking "Full compensation for financial losses suffered as a direct result of POL's erroneous termination of her contract, including, but not limited to, loss of business, loss of earnings and loss of standing in the community" this is I suggest not a straightforward early settlement case.

Thanks,  
Angela

Angela Van Den Bogerd I Head of Partnerships



148 Old Street, LONDON, EC1V 9HQ



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[GRO]



[angela.van-den-bogerd](mailto:angela.van-den-bogerd)

[GRO]



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**From:** Belinda Crowe  
**Sent:** 16 July 2014 12:18  
**To:** Lena Hameed; Angela Van-Den-Bogerd; Parsons, Andrew  
**Cc:** David Oliver; Belinda Crowe  
**Subject:** RE: M033: IA/QA [BD-4A.FID25887070]

Thanks

I cannot tell from this why this is considered suitable for early settlement but always happy for a case to be considered for early settlement. Angela, presumably we will be able to take a view as the investigation progresses as to whether this is worth considering, and there would be a cost advantage in not passing to Second Sight for investigation and possibly subsequent mediation so worth a review point.

Best wishes  
Belinda

**Belinda Crowe**

148 Old Street, LONDON, EC1V 9HQ

GRO

Postline:

GRO

GRO

belinda.crowe

GRO

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**From:** Lena Hameed  
**Sent:** 14 July 2014 15:08  
**To:** Angela Van-Den-Bogerd; Belinda Crowe; Parsons, Andrew  
**Cc:** David Oliver  
**Subject:** FW: M033: IA/QA [BD-4A.FID25887070]

Hi all,

Please note that Ben Thorpe has flagged this case as one that may be suitable for settlement. And has also raise some complexities.

The loss is claimed at just under £9K - and it is alleged that this was sustained from administrative errors due to a lack of training and subsequent investigation into the issues raised.

Please do let me know if this is a case you would like to consider making an offer on. I have attached the CQR to this email as well as the IA and quantum analysis.

Thanks,  
Lena

**Lena Hameed | Consultant**

GRO

148 Old Street, LONDON, EC1V 9HQ

Lena.hameed@GRO

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**From:** Matthew Harris [mailto:GRO]  
**Sent:** 14 July 2014 10:27  
**To:** Wendy Mahoney  
**Cc:** Shirley Hailstones; Lena Hameed  
**Subject:** M033: IA/QA [BD-4A.FID25887070]

Hi Wendy,

Please find attached the IA for M033.

**Solicitor Comments**

The allocated solicitor has noted that this case may be suitable for early settlement. Ben has flagged the sensitive nature of internal correspondence which have been obtained by the applicant.

In addition, Ben has noted that It is not immediately obvious from the CQR and the supporting documents why the SPM was terminated - a small debt with no obvious indications of any deliberate or on-going errors or misconduct. Due to the complexity of these issues the case investigator should contact Ben Thorp before proceeding.

Regards,

Matt.

**Matt Harris**

Trainee Solicitor

for and on behalf of Bond Dickinson LLP

**Bond Dickinson**

Direct: [GRO]  
Office: [GRO]

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