CR/PLA/0001 Ref: **ICL** ICL Pathway Re-plan Proposal Version: 2.2 **Pathway** 18/03/97 Date: **Document Title:** ICL Pathway Re-plan Proposal **Document Type:** Plan Abstract: This document describes Pathway's proposal for the implementation of the intermediate releases of the Services which lead up to the Acceptance of Release 1 for National Rollout. **Status:** Approved **Distribution: PDA** Pathway Management Team Author: P. Jeram T.Austin **Approval Authority:** Signature/Date:

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# 0 DOCUMENT CONTROL

# 0.1 DOCUMENT HISTORY

Version	Date	Reason
1.0	14/02/97	First version of document for Pathway review comments.
2.0	19/02/97	Second version of document for issue to PDA.
2.1	24/03/97	Revisions to reflect Post Office Rollout discussions and latest progress.

# 0.4 CHANGES IN THIS VERSION

Revisions to this document to include the latest positions on Contracting Authorities Responsibilities and programme plan dates.

Any further changes to the schedules of Contracting Authorities Responsibilities will be issued as a separate document.

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# 1 INTRODUCTION

The PDA and Pathway have jointly reviewed the Programme Master Plan for the delivery of Release 1 of the Pathway Services and the Authorities Service Environment. The re-plan has aimed to minimise risks to the Programme objectives by phasing the implementation of the Release 1 Services through four intermediate releases. These are respectively:

Release 1A - Continuation of the IGL Service for CAPS 2.0 & CAPS 2.1

Release 1B - Roll-out of an OBCS Service

Release 1C - Roll-out of a BPS Service

Release 1D - Conversion of the BPS Service to CAPS version 2.2

Release 1E - The planning name for Release 1 functionality.

The phases have been designed to intercept the phased availability of the Service Environment including CAPS, DSS OBCS, TIP, ABED, Reference Data and HAPS.

Attached in Appendix A is the agreed High Level rollout plan, which details Post Office Rollout of Stream A, Stream B, and Stream C. These are detailed in the following sections.

# 2 PURPOSE

This document together with its attachments proposes the plan which is intended to reflect the recent discussions between the PDA and Pathway. It describes the contents of the four intermediate releases and the relationships between the releases. It also describes the Authorities' Responsibilities and the time scales that must be achieved in order that the overall time scale can be met.

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# **3 ROLLOUT OF INTERIM RELEASES**

The figure below shows the rollout profile that is associated with the interim releases. Details of rollout services are provided in the description of each of the Release that follows.

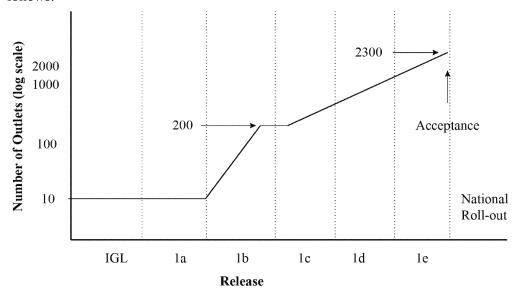


Figure 3-1 - Release Roll-out Profile.

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## **4 RELEASE 1A**

### 4.1 OBJECTIVE OF RELEASE

The objective of Release 1A is to enable the continuation of the IGL service at the 10 existing IGL Outlets while utilising payment authorisation data delivered first from the CAPS release 2.0 system and later from the CAPS release 2.1 system.

### 4.2 RELEASE OVERVIEW

The IGL Service is unchanged with respect to the functions and services provided to Users at Outlets.

The Services are provided only at the existing IGL outlets.

Payment authorisation data is provided by CAPS release 2.0.

The Pathway CAS service is modified to provide an interface which is compatible with CAPS release 2.0. The IGL business functionality is retained is retained without changes.

Service Level statistics continue to be provided from PAS & CMS to the POCL ABED system.

Pathway will undertake Technical Tests of the release with the support of the PDA. The release is not subject to Model Office testing or Live Trial testing.

The CAPS 2.1 interface is unchanged from CAPS 2.0 and so the Pathway Services do not any require modification. With Pathway's assistance the Authorities will undertake regression testing of the CAPS Release 2.1 release before it is used for the live IGL service.

The Data Centre will be located at Feltham.

### 4.3 CONTRACT SYSTEM BOUNDARIES

DSS	Pathway	POCL	Data Transfer
CAPS 2.0	CAS		Card & Payment Data
CAPS 2.1	CAS		Card & Payment Data
	PAS/CMS	ABED	Service Level Statistics

### 4.4 PROJECT MANAGEMENT

Pathway and BA/POCL will each appoint a Project Manager for Release 1a. The Project Managers will work together to plan and to execute all the activities required to deliver Release 1A.

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## 4.5 ROLL-OUT

The IGL sites are already installed and operational and no Roll-out activities are planned for Release 1a.

## 4.6 SUPPORT SERVICES

Release 1a requires the continuation of the existing IGL support services, that is:

- CMS/PAS Help Desk
- POCL SIS Help Desk
- Fault & Problem Management

## 4.7 CONTRACTING AUTHORITIES RESPONSIBILITIES

The table below list the Contracting Authorities Responsibilities associated with Release 1a.

		Previous Date	Current Date
1.	The CAPS 2.0 code frozen.	17/02/97	Complete
2.	The CAPS 2.1 code frozen.	21/04/97	20/04/97
3.	DSS to agree the technical and commercial arrangements for the CAS interface with Pathway.	28/02/97	Complete
4.	Confirm agreement of the Pathway Release 1a contents description.	24/02/97	Complete
5.	Confirm agreement to Pathway's test plans.	17/02/97	Not Required
6.	Provide support for problem resolution	17/02/97	Complete
7.	Provide internal approval to go-live	21/03/97	

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# **5 RELEASE 1B**

### 5.1 OBJECTIVE OF RELEASE 1B

The objective of Release 1b is to provide improved control of the fraudulent use of Order Books service based upon a subset of the OBCS Service provided at 200 Outlets.

# **5.2 RELEASE OVERVIEW**

The full OBCS Service is closely integrated with EPOSS, however the EPOSS functionality is not required within Release 1b. A software "shell" is developed which enables OBCS to operate independently from EPOSS.

Given the absence of EPOSS, the Outlets continue to use manual accounting techniques.

The DSS OBCS system delivers Control Notice data to the Pathway OBCS Access Service.

OBCS Reference data is provided to Pathway on magnetic disc and is processed manually by Pathway.

The ten IGL Outlets which are installed with the Release 1a based Service remain operational on Release 1a and are not migrated to Release 1b.

The Data Centre will be located at Feltham.

### 5.3 CONTRACT SYSTEM BOUNDARIES

DSS	Pathway	POCL	Data Transfer
OBCS	OAS		Control Notices to Pathway  Transaction Data from Pathway
	Magnetic Disc	Magnetic Disc	OBCS Reference Data

### 5.4 PROJECT MANAGEMENT

Pathway and BA/POCL will each appoint a Project Manager for Release 1b. The Project Managers will work together to plan and to execute all the activities required to deliver Release 1B.

### 5.5 ROLL-OUT

The release is rolled out to 190 non-automated Outlets (i.e.: Outlets not equipped with ECCO or APS). The roll-out services are:

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- Outlet Survey
- Outlet Preparation
- User Awareness
- User Training
- Installation of equipment at Outlets.
- These Outlets are referred to as Stream A (Appendix A)

## **5.6 SUPPORT SERVICES**

The population of Users at 200 Outlets (Including the 10 IGL Outlets) means that additional capacity is required in the existing IGL support services, which are:

- POCL Help desk
- Fault & Problem Management

### 5.7 CONTRACTING AUTHORITIES RESPONSIBILITIES

The tables below list the Contracting Authorities Responsibilities associated with Release 1b.

### 5.7.1 MANAGEMENT

		Previous Date	Current Date
1.	Agree the technical and commercial arrangements for OBCS Access Service directly with Pathway.	28/02/97	
2.	Confirm agreement of the Pathway Release 1b contents description	24/02/97	Complete
3.	Provide Authorities approval to go-live	11/04/97	22/04/97
4.	Confirm agreement to Pathways test plans	24/02/97	Not Required
5.	Provide support for problem resolution	24/02/97	Complete

### 5.7.2 MODEL OFFICE

		Previous Date	Current Date
1.	Agree User Awareness and Training event dates for all Model Office testers.	17/02/97	Complete
2.	Agree list of attendees for testers for User Awareness and Training events	18/02/97	Complete

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		Previous Date	Current Date
3.	Provide list of attendees for PDA testers for User Awareness and Training events	03/03/97	Complete
4.	Provide list of attendees for POCL User Awareness and Training events.	24/03/97	Complete

# 5.7.3 ROLL-OUT & IMPLEMENTATION

		Previous	Current
		Date	Date
1.	Ratification of Rollout sites	14/02/97	Complete
2.	Agreement to correspondence letterhead (User/Rollout)	14/02/97	Complete
3.	Agree User Awareness Invitation Letter	14/02/97	Complete
			17/02/97
4.	Agree who does OBCS Order Book logging	18/02/97	Complete
5.	Written authorisation to Pathway to proceed with	19/02/97	Complete
	invitation letters.		24/02/97
6.	Agree Site Survey, Site Preparation and Installation letter(s)	03/03/97	Complete
7.	Agree attendees for PDA Dry Run User Awareness event	17/02/97	Complete
8.	Agree Migration Statement for User Awareness	18/02/97	Complete
9.	Deliver User Awareness invitations to Users	24/02/97	Complete
			26/03/97
10.	Review and authorise OBCS User Awareness event	04/03/97	Complete
11.	Agree attendees for PDA Dry Run of Training Event	17/02/97	Complete
12.	Provide list of attendees for PDA User Awareness & Training events	17/02/97	Complete
13.	Deliver invitations to PDA attendees for Dry Run User Awareness and Training event.	18/02/97	Complete
14.	Agree migration process for Training event	20/02/97	Complete
15.	PDA Review and Authorise OBCS Training event	04/03/97	Complete
			04/03/97

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# 6 RELEASE 1C

### **6.1 OBJECTIVE OF RELEASE 1C**

The objective of Release 1c is to implement Card based Benefit Payment Services to 200 Outlets.

### **6.2 RELEASE OVERVIEW**

The Benefit Payment Service consisting of CMS, PAS and BES is delivered.

The OBCS Service which was delivered in Release 1b is subsumed into the 1c release to support the migration from Order Book payments to Card based payments.

The first release of MIS is delivered supporting the same business functionality as the BPS service level statistics provided in IGL.

Reference data for Release 1c is passed from the POCL Reference Data System to the Pathway using a telecommunications link. The reference data continues to be processed manually by Pathway.

Release 1c is implemented at the 10 IGL Outlets (Release 1a) and the 190 (Release 1b) Outlets.

The Data Centre will be locatd at Wigan.

### **6.3 CONTRACT SYSTEM BOUNDARIES**

DSS	Pathway	POCL	Data Transfer	
CAPS 2.0	CAS		Card & Payment & Payment Reference Data	
CAPS 2.1	CAS		Card & Payment & Payment Reference Data	
OBCS	OAS		Control Notices to Pathway Transaction Data from Pathway	
	RDMC	RDP	Reference Data	
	MIS	ABED	Service level statistics	

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# **6.4 PROJECT MANAGEMENT**

Pathway and BA/POCL will each appoint a Project Manager for Release 1c. The Project Managers will work together to plan and to execute all the activities required to deliver Release 1c.

### 6.5 ROLL-OUT

Release 1C is rolled out initially to the 190 Release 1b Outlets and to the 10 IGL Outlets.

The 10 IGL Outlets will be provided with the roll-out services:

- Installation of the Release 1c Hardware & Software upgrade
- Update Training for new Release 1c business functions.

The 190 Release 1b Outlets will be provided with the roll-out services:

- Installation of the Release 1c Software upgrade at Outlets
- Update Training for new Release 1c business functions
- Training review Visits.

These Outlets are referred as Stream A (Appendix A).

### 6.6 SUPPORT SERVICES

The help desk support services will be enhanced to respond to an increasing number of Card holders and consequently the increasing Card related enquiries.

- POCL SIS Help desk
- CMS/PAS Help desk
- Fault & Problem Management

### 6.7 CONTRACTING AUTHORITIES RESPONSIBILITIES

The tables below list the Contracting Authorities Responsibilities associated with Release 1c.

#### 6.7.1 MANAGEMENT

		Previous Date	Current Date
1.	Agree the technical and commercial arrangements for CAS directly with Pathway.	28/02/97	Complete

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		Previous Date	Current Date
2.	Confirm agreement of Pathway's Release 1c Contents Description.	24/02/97	PW awaiting comments from PDA
3.	Confirm agreement to Pathway's test plans.	03/03/97	Awaiting PDA input to process
4.	Provide support for problem resolution	03/03/97	Complete
5.	Provide Authorities approval to go-live	06/6/97	16/06/97

## 6.7.2 DEVELOPMENT & TESTING

		Previous Date	Current Date
1.	The CAPS 2.0 code frozen.	17/02/97	Complete 03/03/97
2.	The CAPS 2.1 code frozen.	21/04/97	21/04/97
3.	POCL Reference Data System frozen and available to Pathway	17/02/97	Complete

## 6.7.3 MODEL OFFICE

		Previous Date	Current Date
1.	Agree User Awareness and Training event dates for all Model Office testers.	28/03/97	28/03/97
2.	Agree list of attendees for testers for User Awareness and Training events	28/03/97	28/03/97
3.	Provide list of attendees for PDA testers for User Awareness and Training events	28/03/97	28/03/97
4.	Provide list of attendees for POCL User Awareness and Training events.	28/03/97	28/03/97

# 6.7.4 ROLL-OUT & IMPLEMENTATION

	Previous	Current
	Date	Date

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		Previous Date	Current Date
1.	Ratification of Roll-out Outlets	14/03/97	These will be agreed for 1997 in Release 1B timescales
2.	Written authorisation to Pathway to proceed with invitation letters.	14/03/97	Awaiting Site info
3.	Agree attendees for PDA Dry Run User Awareness event	04/04/97	May not be required, same as 1b.
4.	Agree Migration Statement for User Awareness	17/03/97	
5.	Deliver User Awareness invitations to Users	14/03/97	Awaiting Site info
6.	Review and authorise User Awareness event	07/04/97	07/04/97
7.	Agree attendees for PDA Dry Run of Training Event	24/03/97	24/03/97
8.	Provide list of attendees for PDA User Awareness & Training events	28/03/97	May not be required, same as 1b.
9.	Deliver invitations to attendees for PDA Dry Run Training event.	31/03/97	31/03/97
10.	Review and Authorise Training event	07/04/97	w/e 14/4/97

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# 7 RELEASE 1D

### 7.1 OBJECTIVE OF RELEASE 1D

The objective of Release 1d is to regression test the Card based benefit payment Services provided in Release 1c so that it works together with CAPS release 2.2. This service, after upgrading the 1c outlets, will be implemented at an additional 450 outlets, Stream B (Appendix A), as agreed in the High Level Rollout Plan. These additional outlets will only use OBCS functionality, whilst the original 200 outlets use full OBCS/BPS functionality.

### 7.2 RELEASE OVERVIEW

The Benefit Payment Service consisting of CMS, PAS and BES is regression tested using CAPS Release 2.2.

The Release 1c Services and business functionality are retained.

The Data Centre will be located at Wigan.

### 7.3 CONTRACT SYSTEM BOUNDARIES

DSS	Pathway	POCL	Data Transfer
CAPS 2.2	CAS		Card & Payment & Payment Reference Data
OBCS	OAS		Control Notices to Pathway
			Transaction Data from Pathway
	RDMC	RDP	Reference Data
	MIS	ABED	Service Level Statistics

### 7.4 PROJECT MANAGEMENT

Pathway and BA/POCL will each appoint a Project Manager for Release 1d. Since Release 1d is a simple extension of Release 1b it is proposed that the same Project Managers manage both releases.

### 7.5 ROLL-OUT

Release 1d is rolled out to the Outlets that are currently operating on Release 1c and then to an additional 450 new non-automated outlets, as agreed in the High Level Rollout plan. These outlets are referred to as Stream B (Appendix A).

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## 7.6 SUPPORT SERVICES

The support services for Release 1d continue as for Release 1c.

## 7.7 CONTRACTING AUTHORITIES RESPONSIBILITIES

The tables below list the Contracting Authorities Responsibilities associated with Release 1d.

## 7.7.1 MANAGEMENT

		Previous Date	Current Date
1.	Agree the technical and commercial arrangements for CAS directly with Pathway.	28/02/97	
2.	Provide support for problem resolution	16/05/97	Complete
3.	Provide Authorities approval to go-live	11/07/97	14/07/97

# 7.7.2 DEVELOPMENT & TESTING

		Previous Date	Current Date
1.	The CAPS 2.2 code frozen and service available.	02/06/97	02/06/97

### 7.7.3 ROLL-OUT & IMPLEMENTATION

Contracting Authorities Responsibilities for the roll-out and implementation of Release 1d are the same as those for Release 1c.

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# 8 RELEASE 1E

### 8.1 OBJECTIVE OF RELEASE 1E

During the re-plan discussions between Pathway and the Authorities the designation Release 1e has been used to mean the functionality of Release 1 as delivered to the Live Trial stage of Operational Trial. When Release 1e has been Accepted by the Authorities then that release is designated Release 1 and starts National Roll-out.

The objective of Release 1e is to integrate the PAS, CMS, BES, OBCS Services that were delivered in Release 1d together with the EPOSS, APS and enhanced MIS Services.

Release 1e is rolled out to a maximum of 1750 Outlets by the end of Live Trial.

#### **8.2 RELEASE OVERVIEW**

The Benefit Payment Service (BPS) continues to operate with CAPS 2.2.

The BPS Service is re-integrated with the EPOSS service.

The OBCS Service is integrated with the EPOSS Service.

The automated Reference Data System is integrated with the EPOSS Service.

The Service Level Statistics reports are now provided by MIS.

APS is introduced to operational use for the first time utilising the POCL HAPS system.

EPOSS is introduced to operational use for the first time and is integrated with the APS, BPS and OBCS Services.

Release 1e is implemented at the Outlets which are operational on Release 1d. A subset of 200 of these Outlets, together with an additional 100 automated Outlets (i.e. an outlet equipped with ECCO or AP equipment) will be selected for monitoring within the Live Trial stage of the Operational Trial.

The Stream B outlets are upgraded to release 1e, but will only operate OBCS functionality.

The Stream B outlets will require their functionality restriction to be removed and undergo a full training upgrade prior to the implementation of Release 2 in 1998.

An additional 1000 outlets, Stream C, will have full Release 1e functionality implemented before completion of Live Trial.

Upon Acceptance of the Release 1 Services National Roll-out of the Services commence.

The Data Centre will be located at both Wigan & Bootle.

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### 8.3 CONTRACT SYSTEM BOUNDARIES

DSS	Pathway	POCL	Data Transfer
CAPS 2.2	CAS		Card & Payment Data & Payment Reference Data
OBCS	OAS		Control Notice data to Pathway  Transaction data from Pathway
	RDMC	RDP	Reference Data
	TPS	TIP	Service Level statistics data
	APS	HAPS	Automated Payment data

### **8.4 PROJECT MANAGEMENT**

Pathway and BA/POCL will each appoint a Project Manager for Release 1e. The Project Managers will work together to plan and to execute all the activities required to deliver Release 1e.

### 8.5 ROLL-OUT

By the start of Live Trial Pathway will have installed the Services at approximately 650 Outlets on the previous releases. By the end of Live Trial (11 weeks later) this number will have increased to 1750 Outlets. Three hundred of these Outlets have been selected for the Live Trial.

Stream A Outlets operating on previous releases of the Service will be provided with the roll-out services:

- Release 1e Software upgrade at Outlets
- User awareness
- Update training for new Release 1e business functions
- Training Review visits.

Stream B Outlets operating on previous releases of the Service, but whilst only using OBCS, will be provided with the roll-out services:

• Release 1e Software upgrade at Outlets, with restricted OBCS access

Stream C Outlets will be provided with the roll-out services:

- Outlet Survey
- Outlet Preparation
- User Awareness
- User Training

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- Training Review visits
- Installation of equipment at Outlets.

## 8.6 SUPPORT SERVICES

The full support services will be expanded to respond to an increasing population of Users, equipment and help desk enquiries.

- Fault & Problem Management
- POCL Help desk
- CMS/PAS Help desk

### 8.7 CONTRACTING AUTHORITIES RESPONSIBILITIES

The tables below list the Contracting Authorities Responsibilities associated with Release 1e.

### 8.7.1 MANAGEMENT

		Previous	Current
		Date	Date
1.	Agree the technical and commercial arrangements for CAS directly with Pathway.	28/02/97	Complete
2.	Confirm agreement of Pathway's Release 1e Contents Description.	24/02/97	Complete
3.	Confirm agreement to Pathway's test plans.	31/03/97	Awaiting PDA input to process
4.	Provide support for problem resolution	31/03/97	Complete
5.	Agree all Acceptance Criteria	07/03/97	4 criteria are outstanding at 24/03/97
6.	Nominate Authorities Test Managers to Pathway	07/03/97	
7.	Specify and agree any Acceptance tests required by the Authorities.	07/03/97	Awaiting PDA Input
8.	Agree all Acceptance Specifications including Test Conditions and Scripts. This CAR relates to the production of the Spec, rather than the execution.	28/03/97	02/06/97
9.	Provide timely support and agreement for changes to Acceptance Criteria and Acceptance Specifications in response to Contract Changes.	Ongoing	Ongoing

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		Previous Date	Current Date
10.	Provide staff to participate in and invigilate Acceptance Tests.	Ongoing	Ongoing
11.	Provide certificate of Acceptance to Pathway for Release 1	31/10/97	21/11/97

## 8.7.2 DEVELOPMENT & TESTING

		Previous Date	Current Date
1.	The HAPS system frozen and available to Pathway	17/03/97	17/03/97
2.	The TIP ( Phase 1 & 2 ) system frozen and available to Pathway	10/03/97	10/03/97
3.	The TIP (Phase 3) system frozen and available to Pathway	01/04/97	01/04/97

## 8.7.3 MODEL OFFICE

		Previous Date	Current Date
1.	Agree User Awareness and Training event dates for all Model Office testers.	25/04/97	25/04/97
2.	Agree list of attendees for testers for User Awareness and Training events	28/04/97	28/04/97
3.	Provide list of attendees for POCL testers for User Awareness and Training events	28/04/97	28/04/97
4.	Provide list of attendees for POCL User Awareness and Training events.	28/04/97	28/04/97

# 8.7.4 LIVE TRIAL

		Previous Date	Current Date
1.	Ratification of additional 100 Automated Rollout sites	14/03/97	Still awaiting locations
2.	Provide Authorities Approval for Live Trial	01/08/97	25/08/97

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		Previous Date	Current Date
3.	Written authorisation to Pathway to proceed with invitation letters.	16/05/97	16/05/97
4.	Agree attendees for PDA Dry Run User Awareness event	25/04/97	25/04/97
5.	Deliver User Awareness invitations to Users	16/05/97	16/05/97
6.	Review and authorise User Awareness event	05/05/97	05/05/97
7.	Agree attendees for PDA Dry Run of Training Event	25/04/97	25/04/97
8.	Provide list of attendees for PDA User Awareness & Training events	28/04/97	28/04/97
9.	Review and Authorise Training event	05/05/97	05/05/97

# 8.7.5 ROLL-OUT & IMPLEMENTATION

Contracting Authorities Responsibilities for the roll-out and implementation of Release 1e are the same as those for Release 1d.

ICL Pathway Re-plan Proposal

Pathway

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# 9 APPENDIX A - HIGH LEVEL ROLLOUT PLAN

		Stream	Stream	Stream	Stream	Stream	Stream	National	Weekly	Accum
		Α	Α	В	Α	В	С	Rollout	Rollout	Rollout
w/c	1A	1B	1C	1C	1E	1E	1E			
1/4	10									10
7/4	10									10
14/4	10									10
21/4	10									10
28/4	10	10							10	20
5/5	10	60							50	70
12/5	10	110							50	120
19/5	10	160							50	170
26/5	10	190							40	200
2/6	10	190								200
9/6	10	190								200
16/6	10	190								200
23/6	10	190								200
30/6			200							200
7/7			200							200
14/7			200							200
21/7			200							200
28/7			200	75					75	275
4/8			200	150					75	350
11/8			200	225					75	425
18/8			200	300					75	500
25/8			200	375					75	575
1/9			200	450					75	650
8/9					250	450			50	700
15/9					300	450			50	750
22/9					300	450	50		50	800
29/9					300	450	100		50	850
6/10					300	450	175		75	925
13/10					300	450	250		75	1000
20/10					300	450	400		150	1150
27/10					300	450	550		150	1300
3/11					300	450	700		150	1450
10/11					300	450	850		150	1600
17/11					300	450	1000		150	1750
24/11								150	150	1900
1/12								150	150	2050
8/12								150	150	2200
15/12										
22/12										
29/12										
5/1								100	100	2300
12/1								175	175	2475
19/1								250	250	2725
26/1								300	300	3025

Stream A	28-Apr	1B	start 190 on to OBCS (manual accounting Post Offices)
	30-Jun	1C	IGL 10 + 1B 190 on to 1C OBCS/BPS
	08-Sep	1E	200 1C then + 100 on to 1E OBCS/BPS/APS/EPOSS (+ 50 + 50 (100) = ECCO+)
Stream B	28-Jul	1C	Rollout up to 450 on 1C - only using OBCS (450 = manual accounting post Offices)
	08-Sep Nov-Jan	1E 1E	450 1C on to 1E - only using OBCS 450 'OBCS only' now use full 1E functionality before Rel 2 Live
Stream C	22-Sep	1E	Rollout up to 1000 on 1E before Acceptance (probably not ECCO+ or ALPS, to be agreed)
National Rollout	24-Nov		Holding 150 to Christmas, then 100, 175, 250, 300, 300 in 98

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