

17 AUG 1999 - 903

Electronic *memo*



To john.dicks@ GRO
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Hard Copy To
Hard Copy cc
From John Meagher/POCL/POSTOFFICE
Date 17/08/99 10:08

Subject Incident Rectification Plans

John

From yesterday's meeting I understand that we will receive today from you final rectification plans for the following acceptance incidents:

376, 378, 211, 218, 372, 391, 390, 395, 298, 314, and 408.

Please ensure that these plans, to the maximum extent possible, have been discussed with the POCL ATM. The plans should include identifiable actions with scheduled dates and expected outcomes. It will then be possible for POCL to advise you of our approach to closure and whether the plans are acceptable.

For completeness, I note that 342, 361, and 371 have agreed rectification plans which are in the process of implementation and observation to determine success.

Finally, as noted yesterday, we will shortly advise you of our position on 369.

John