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TO **GRO** P.01/07

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Formal  
Mgmt  
Review.

To:	Dave Miller
Fax Number:	<b>GRO</b>
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## FMR Issues Log

No.	Area	Issues	Horizon Owner	Pathway Owner	Target Resolution Date	Actual Resolution Date	Proposed Resolution Approach
1.	Development	1. Lack of access to, and verification and validation of the application design results in risk to solution conformation requirements.	John Meagher	Terry Austin/MJBC	30 April 1998		Owners Meet
		2. Status of EPOSS issues.	John Meagher	Terry Austin	30 April 1998		FMR
		3. Accounting and Reconciliation issues i.e. - BES fallback transactions - Accounting/reconciliation reporting.	John Meagher	Terry Austin	30 April 1998		FMR
		4. RCD not signed off.	John Meagher	Martyn Hughes	30 April 1998		FMR
		5. Status of Reference Data end to end work and impact on development and testing.	John Meagher	Terry Austin	30 April 1998		FMR
		6. Concerns over PPDs not being ready on time and not being of sufficient quality.	John Meagher	Terry Austin	30 April 1998		FMR
		7. Lack of visibility of the design for how reference data drives the applications (i.e. EPOSS).	John Meagher	Terry Austin	30 April 1998		Checkpoint
		8. Mitigation of ICL Pathway's dependency on Escher.	Dave Miller	John Bennett	30 April 1998		Issue not accepted by Pathway
		9. Awaiting ICL Pathway's proposal for mechanism to inform (re: location and role of sites with remote access to central services.	Gareth Lewis	MJBC/MB	30 April 1998		Owners Meet
		10. Proof of concept development (e.g. soft EVP).	John Meagher	Terry Austin	30 April 1998		Checkpoint
		11. What is the status of Y2k compliance of CAPS, FBS and POCL systems	Paul Dyson	Terry Austin	30 April 1998		Owners Meet
		12. Clarity and visibility of FRMS including development plan.	Gareth Lewis	Terry Austin	30 April 1998		Checkpoint

## FMR Issues Log

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No.	Area	Issues	Horizon Owner	Pathway Owner	Target Resolution Date	Actual Resolution Date	Proposed Resolution Approach
2.	Testing	13. DIT progress (PDA testing and Pathway are jointly obtaining a series of statements from the projects involved which states their position for going into DIT2 - this work should be available for the FMR meeting.).	Simon Rilot	Terry Austin/ Graham Chatten	30 April 1998		FMR
		14. Progress of system test, particularly EPOSS.	Simon Rilot	Terry Austin/ Graham Chatten	30 April 1998		FMR
		15. Confirm CAPS's commitment to E2E testing	Simon Rilot	Terry Austin	30 April 1998		Workshop
		16. Viability of test schedule in light of current difficulties.	Simon Rilot	Terry Austin/ Graham Chatten	30 April 1998		FMR
		17. Scope of EPOSS testing is inadequate to provide assurance.	John Meagher	Terry Austin	30 April 1998		Workshop
		18. Horizon product assurance are not confident that test prep review comments are being addressed thereby risking the successful completion of testing.	John Meagher	Terry Austin	30 April 1998		Workshop
		19. Horizon product assurance require more clarity, and understanding of 3 <sup>rd</sup> party testing.	John Meagher	Terry Austin	30 April 1998		Owners Meet
		20. CAPS are concerned that there seems to be limited opportunity for volume and stress testing.	Simon Rilot	Terry Austin	30 April 1998		Workshop
		21. Has the approach for joint testing been successfully implemented.	Simon Rilot	Terry Austin	30 April 1998		Checkpoint

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## FMR Issues Log

No.	Area	Issues	Horizon Owner	Pathway Owner	Target Resolution Date	Actual Resolution Date	Proposed Resolution Approach
3.	Acceptance	22. Testing seems to be fragmented and it is not clear how all the testing components add up to full coverage and depth.	John Meagher	Terry Austin	30 April 1998		Workshop
		23. When do POCL feel that the E2B procedures walkthrough should commence?	Min Burdett	Graham Chatten	30 April 1998		Owners Meet
		24. What is the state of readiness of the CAPS system and its feeder systems for a) E2E b) MO c) Supporting 2 <sup>nd</sup> benefit	Simon Rilot	Terry Austin	30 April 1998		FMR
		25. Format of acceptance specifications not yet agreed.	Mary Reade	John Dicks	30 April 1998		Workshop
		26. Pathway solutions need updating (i.e. CCN 234 does not cover all areas).	Mary Reade	John Dicks	30 April 1998		Owners meet
		27. Status of contractual controlled documents.	Mary Reade	John Dicks	30 April 1998		Workshop
		28. Overloading of Pathway acceptance manager.	Mary Reade	John Dicks	30 April 1998		Owners Meet
		29. Pathway no longer wish to use MOT and E2E platforms for acceptance, therefore can all the infrastructure trialling be completed?	Mary Reade	John Dicks	30 April 1998		Workshop
		30. Concern that acceptance specifications may not be agreed before the mid-point of BIT, DIT etc. an therefore necessitating the rerunning of these stages.	Mary Reade	John Dicks	30 April 1998		Workshop

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## FMR Issues Log

No.	Area	Issues	Horizon Owner	Pathway Owner	Target Resolution Date	Actual Resolution Date	Proposed Resolution Approach
		31. Concern over the viability of acceptance plans. <ul style="list-style-type: none"> <li>- Concern that back loading of acceptance tests into Live Trial will delay NRO due to volumes of tests involved.</li> <li>- Concern over the challenging timescales available for completing acceptance testing.</li> <li>- Concern over the lack of available contingency</li> <li>- Concern over on the large resource requirements in order to meet the timescales. Is this fully planned for and is the demand on resources understood?</li> </ul>	Mary Reade	John Dicks	30 April 1998		FMR (for back loading issue) and Workshop for others
		32. Assumption that reviews will be completed in 1 pass and at 1 meeting.	Mary Reade	John Dicks	30 April 1998		Workshop
		33. Are there any issues relating to acceptance planning, scripting or process with which Horizon fundamentally disagrees. If so Pathway need to be made aware of the details immediately.	Mary Reade	John Dicks	30 April 1998		Owners Meet
		34. Acceptance plans not yet agreed including: <ul style="list-style-type: none"> <li>- Acceptance in Live Trial</li> <li>- Acceptance in parallel to Live Trial</li> </ul>	Mary Reade	John Dicks	30 April 1998		FMR
4.	Migration	35. The 1c-2 strategy has not yet been signed off.	Bruce McNiven	Terry Austin	30 April 1998		FMR
		36. A detailed 1c-2 migration plan has not yet been published.	Bruce McNiven	Terry Austin	30 April 1998		FMR
		37. 1c-2 Dual data centre planning.	Bruce McNiven	Terry Austin	30 April 1998		Workshop
		38. What are the issues surrounding the counter migration activities?	Bruce McNiven	Terry Austin	30 April 1998		FMR

## FMR Issues Log

No.	Area	Issues	Horizon Owner	Pathway Owner	Target Resolution Date	Actual Resolution Date	Proposed Resolution Approach
		39. Progress by both POCL and Pathway for the In office migration strategy is very, slow with no agreement in sight.	Bruce McNiven	Terry Austin	30 April 1998		Checkpoint
		40. Pathway have not given any dates on the development time for the in-office migration activity and so the impact on 5 October is difficult to determine.	Bruce McNiven	Terry Austin	30 April 1998		Workshop
5.	Implementation	41. Concerns over ICL Pathway's ability to achieve and maintain a 300 beat rate.	Bruce McNiven	MJBC	30 April 1998		Checkpoint
		42. Agreement on competency and turnover training.	Bruce McNiven	MJBC	30 April 1998		Workshop
		43. Impact of commercial issues on progress.	Bruce McNiven	MJBC	30 April 1998		Owners Meet
		44. User guides/training material dependent on clarity of PPDs and agreed production process	Bruce McNiven	MJBC	30 April 1998		Workshop
		45. Delay to signing off strategies prevents detailed planning work being completed: - Rollout strategy - Split Infrastructure/Installation strategy.	Bruce McNiven	MJBC	30 April 1998		FMR
6.	Live Trial	46. When will Horizon be in a position to provide confirmation of RAB process, its relationship with acceptance and NRO?	John Murray	Martyn Hughes	30 April 1998		Owners Meet
		47. The Live Trial approach has not yet been agreed.	John Murray	Martyn Hughes	30 April 1998		FMR
7.	Fallback and contingency planning	48. Fallback and contingency plans require detailed confirmation.	Mitchell Leimon	Mike Coombs	30 April 1998		FMR
8.	Future Releases	49. Commercial issues arising at NR2+ due to the 4,000 outlet and proof of concept problems.	Dave Miller	Mike Coombs	30 April 1998		Owners Meet



## FMR Issues Log

No.	Area	Issues	Horizon Owner	Pathway Owner	Target Resolution Date	Actual Resolution Date	Proposed Resolution Approach
		50. Much more information on Horizon Light is required as POCL need to decide the impact on NRO (either with or without Horizon Light occurring).	Jeremy Polkes	Peter Jeram	30 April 1998		Owners Meet
9.	Service Support	51. Have the lessons learnt from supporting 1c been applied to NR2 and factored into plans? (i.e. interface activity)?	Graham Beck	Martyn Hughes	30 April 1998		FMR
10.	General	52. Key Handshakes - there are a number of Key Handshakes milestones which require input from Horizon (see attached for details). Horizon need to ensure that the issues which are preventing progress on these items are cleared or made known to Pathway. Many of the items relate to implementation Handshakes?	Min Burdett	Graham Chatten	30 April 1998		Handshake process
		53. What is the state of readiness of POCL for: - E2E testing definition - User guides production - Definition of MOR/MOT - POCL Help desk - Processes/procedures for the on-going update of Ref Data	Min Burdett (co-ordinates ALL)	Martyn Hughes	30 April 1998		FMR
		54. Do POCL have the appropriate level of skilled/experience resources to undertake the activities they need to complete to make the programme a success (i.e. acceptance script reviewers, E2E definition, process/procedures analysis and documentation	Min Burdett (co-ordinates ALL)	Martyn Hughes	30 April 1998		FMR

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