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Closed consultation

Post Office Horizon IT Inquiry: call for evidence

From:

[Department for Business and Trade \(/government/organisations/department-for-business-and-trade\)](#) and [Department for Business, Energy & Industrial Strategy \(/government/organisations/department-for-business-energy-and-industrial-strategy\)](#)

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1 December 2020

We are analysing your feedback

Visit this page again soon to download the outcome to this public feedback.

Summary

We invite responses to the independent inquiry, led by Sir Wyn Williams, into the impact of the failings which occurred at Post Office Limited (POL) in relation to the Horizon IT system.

This consultation ran from
9am on 1 December 2020 to 11:45pm on 23 February 2021

Consultation description

We want to hear from the broad range of individuals, groups and organisations that are affected by the failings which occurred at Post Office Limited (POL) in relation

to the Horizon IT system. This might include, but is not limited to, current or previous postmasters, POL employees, Fujitsu Services Limited and government. Those who have not been directly affected but have useful information are also welcome to respond.

This call for evidence aims to gain a perspective on historical, contemporary and future issues relating to:

- the human impact
- the Horizon IT system
- the contractual arrangements between POL and postmasters
- the service offer
- dispute management
- whistleblowing and governance
- the settlement agreement

See the [Post Office Horizon IT Inquiry 2020 page](https://www.gov.uk/government/publications/post-office-horizon-it-inquiry-2020) (<https://www.gov.uk/government/publications/post-office-horizon-it-inquiry-2020>) for the Inquiry terms of reference and statements of approach.

Read the [BEIS consultation privacy notice](https://www.gov.uk/government/publications/beis-consultations-privacy-notice/privacy-notice-relating-to-consultation-responses-received-by-beis) (<https://www.gov.uk/government/publications/beis-consultations-privacy-notice/privacy-notice-relating-to-consultation-responses-received-by-beis>).

Please reply using email or the online survey where possible, but you may post your response if necessary.

Documents

Published 1 December 2020

Related content

[Post Office Horizon IT inquiry 2020 \(/government/publications/post-office-horizon-it-inquiry-2020\)](https://www.gov.uk/government/publications/post-office-horizon-it-inquiry-2020)

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