
Question 1 of the Inquiry's Call for Evidence

What impact did the operation & management of the Horizon IT system have, & what effects were personally experienced as a result?

I lost a huge amount of money exactly £4079.80 in 14th January, 2004. I have documentary proof of this loss. I suffered mentally and spoke to my manageress and the Post office help line but paid no attention to investigate, so I had to pay this amount back to make good this loss.

This is my understanding that there was an IT problem.

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