

[Home](#)

The Post Office Horizon IT Inquiry

Records and evidence received in the Post Office Horizon IT Inquiry, which looks to establish a clear account of the failings of the Horizon IT computer system, and assess whether lessons have been learnt at the Post Office Limited.

Contents

- — [Update 22 September 2021](#)
- — [Overview](#)
- — [Video and sound records](#)
- — [Written statements: human impact / cost](#)
- — [Supporting documents](#)
- — [Contact details](#)

Update 22 September 2021

The Inquiry now has its own independent website.

For the latest news and updates please visit <https://www.postofficehorizoninquiry.org.uk/> (<https://www.postofficehorizoninquiry.org.uk/>).

Overview

The inquiry follows the conclusion of the group litigation involving postmasters and Post Office Limited (POL) in December 2019, and the Prime Minister's commitment on 26 February 2020 to hold an Inquiry.

The inquiry's information handling and publication is set in the document [Statement of Approach 002](https://www.gov.uk/government/publications/post-office-horizon-it-statement-of-approach-002) ([https://www.gov.uk/government/publications/post-office-horizon-it-](https://www.gov.uk/government/publications/post-office-horizon-it-statement-of-approach-002)

[inquiry-2020](#)). The records published on this page follow the approach outlined in the Statement of Approach 002.

The full scope of the inquiry is outlined in the [terms of reference](#) (<https://www.gov.uk/government/publications/post-office-horizon-it-inquiry-2020/terms-of-reference>).

Video and sound records

Public hearing session: focus group 001, 15 January 2021

[Watch a recording of the session \(https://bit.ly/2NwiKJL\)](https://bit.ly/2NwiKJL).

[Read a transcript of the session](#)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/961552/horizon-transcription-jan-2021.pdf).

Public hearing session: focus group 002, February 25 2021

[Watch a recording of the session \(https://bit.ly/3tTlgKi\)](https://bit.ly/3tTlgKi).

[Read a transcript of the session](#)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/973319/horizon-focus-group-feb-25_Redacted.pdf).

Written statements: human impact / cost

[Statement 001 - ANON-FEGS-88QG-D - Human Impact](#)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/957074/Statement_001_-_ANON-FEGS-88QG-D_-_Human_Impact.pdf) (PDF, 84.2KB, 2 pages)

[Statement 002 - ANON-FEGS-88QK-H - Human Impact](#)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/957075/Statement_002_-_ANON-FEGS-88QK-H_-_Human_Impact.pdf) (PDF, 57.2KB, 1 page)

[Statement 003 - ANON-FEGS-88QY-Y - Human Impact](#)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/957076/Statement_003_-_ANON-FEGS-88QY-Y_-_Human_Impact.pdf) (PDF, 59.1KB, 1 page)

[Statement 004 - ANON-FEGS-88QV-V - Human Impact](#)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/957078/Statement_004_-_ANON-FEGS-88QV-V_-_Human_Impact.pdf) (PDF, 57KB, 1 page)

[Statement 005 - The Criminal Cases Review Commission](#)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/957078/Statement_004_-_ANON-FEGS-88QV-V_-_Human_Impact.pdf

[ata/file/957079/Statement_005_-_The_Criminal_Cases_Review_Commission.pdf](#) (PDF, 393KB, 38 pages)

[Statement_006_-_ANON-CFE-EM-015-A_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/957324/Statement_006_-_ANON-CFE-EM-015-A_-_Human_Impact.pdf\)](#) (PDF, 85.5KB, 3 pages)

[Statement_007_-_ANON-FEGS-88QH-E_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968919/Statement_007_-_ANON-FEGS-88QH-E_-_Human_Impact.pdf\)](#) (PDF, 48.9KB, 1 page)

[Statement_008_-_ANON-FEGS-88QE-B_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968921/Statement_008_-_ANON-FEGS-88QE-B_-_Human_Impact_-_redacted.pdf\)](#) (PDF, 46.7KB, 1 page)

[Statement_009_-_ANON-FEGS-88QM-K_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968922/Statement_009_-_ANON-FEGS-88QM-K_-_Human_Impact.pdf\)](#) (PDF, 51.2KB, 2 pages)

[Statement_010_-_ANON-CFE-EM-001-A_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968924/Statement_010_-_ANON-CFE-EM-001-A_-_Human_Impact_Redacted-final.pdf\)](#) (PDF, 436KB, 5 pages)

[Statement_011_-_ANON-CFE-EM-016-A_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968925/Statement_011_-_ANON-CFE-EM-016-A_-_Human_Impact_Redacted.pdf\)](#) (PDF, 214KB, 2 pages)

[Statement_012_-_ANON-FEGS-88QD-A_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968926/Statement_012_-_ANON-FEGS-88QD-A_-_Human_Impact.pdf\)](#) (PDF, 74.5KB, 3 pages)

[Statement_013_-_ANON-FEGS-88Q8-X_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968928/Statement_013_-_ANON-FEGS-88Q8-X_-_Human_Impact.pdf\)](#) (PDF, 72.4KB, 1 page)

[Statement_014_-_ANON-FEGS-8862-W_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968929/Statement_014_-_ANON-FEGS-8862-W_-_Human_Impact.pdf\)](#) (PDF, 65.8KB, 1 page)

[Statement_015_-_ANON-FEGS-886V-1_-_Human_Impact_\(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968930/Statement_015_-_ANON-FEGS-886V-1_-_Human_Impact.pdf\)](#)

[ata/file/968930/Statement_015_-_ANON-FEGS-886V-1_-_Human_Impact_003_Redacted.pdf](#) (PDF, 798KB, 5 pages)

[Statement 016 - ANON-CFE-EM-018-A - Human Impact](#)
(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968931/Statement_016_-_ANON-CFE-EM-018-A_-_Human_Impact_Redacted.pdf) (PDF, 86.2KB, 2 pages)

[Statement 017 - ANON-CFE-EM-021-A - Human Impact](#)
(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/968932/Statement_017_-_ANON-CFE-EM-021-A_-_Human_Impact.pdf) (PDF, 69.8KB, 1 page)

Supporting documents

[Meetings and engagements scheduled](#)
(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/973308/horizon-inquiry-meetings-and-engagements-scheduled.pdf) (PDF, 141KB, 10 pages)

[Evidence received and requested](#)
(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/939940/post-office-horizon-evidence-received-requested.pdf) (PDF, 110KB, 6 pages)

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