

From: The Rt. Hon. James Arbuthnot, M.P.

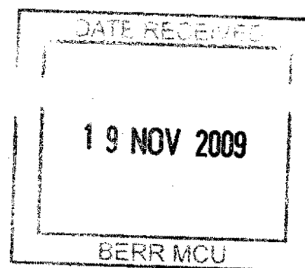


159460

HOUSE OF COMMONS
LONDON SW1A 0AA

03 November 2009

Rt Hon Lord Peter Mandelson
Secretary of State
Department for Business, Innovation & Skills
1 Victoria Street
London
SW1H 0ET



Dear Peter,

Post Office Horizon system: possible errors leading to postmaster being accused of fraud

I enclose two emails which I have received from a constituent Mr David Bristow of Odiham Post Office, High Street, Odiham, Hampshire, RG29. I note the Parliamentary Question raised by Brooks Newmark MP on 12 October and the reply dated 13 October from Alan Cook, Managing Director of Post Office Ltd.

Nonetheless there does appear to be a significant number of postmasters and postmistresses accused of fraud who claim that the Horizon system is responsible, including at least two in my constituency.

Given the level of impact this has on the personal lives of these postmasters and postmistresses and their families, often involving bankruptcy and certainly significant financial hardship, I should be most grateful if you would let me have your comments on what can be done to investigate the matter.

Yours ever

GRO

Telephone:

GRO

Website: www.jamesarbuthnot.com

MARSHALL, James

From: David Bristow **GRO**
Sent: 27 October 2009 15:38
To: ARBUTHNOT, James
Subject: RE: Post Office threats!!

Dear Mr Arbuthnot,

Today I received another threatening letter from the Post Office this time saying it is the last letter before action.

I now believe I know where the problem might be.
I have discovered how to send transactions through the Horizon system which will appear on an Alliance and Leicester bank account but will appear as Zero on the Horizon system.

I,m sure you will also find this interesting I found it on Mr Newmark MP,s website.

Mr Bristow

12 October 2009 : Parliamentary Question
Post Office Horizon System

Mr. Newmark: To ask the Minister of State, Department for Business, Innovation and Skills whether he has received reports of errors in the Post Office Horizon system which have led to Postmasters or Postmistresses being falsely accused of fraud; and if he will make a statement.
[291675]

Mr. McFadden: The Department has received no such reports. Any issues relating to the Horizon system are operational matters for Post Office Ltd. I have therefore asked Alan Cook, managing director of Post Office Ltd., to respond directly to the hon. Member and a copy of his reply will be placed in the House Libraries.

From: ARBUTHNOTJ **GRO**
To: drb777 **GRO**
Date: Thu, 22 Oct 2009 17:02:32 +0100
Subject: RE: Post Office threats!!

Dear Mr Bristow

Thank you for your email of 8 October. I appreciate your bringing this matter to my attention, as I was not aware of your predicament and am most concerned to hear what you say.

Thank you for letting me know of David Jones' contact with you. I have been in contact with him and I am ready to help in any way I can.

Should there be further developments I shall be in touch again, and I trust you will do likewise.

Yours sincerely

James Arbuthnot

04/11/2009

Office of the Rt Hon James Arbuthnot MP
House of Commons
London SW1A 0AA

Website: www.jamesarbuthnot.com

This e-mail is confidential to the intended recipient. If you have received it in error, please notify the sender and delete it from your system. Any unauthorised use, disclosure, or copying is not permitted. This e-mail has been checked for viruses, but no liability is accepted for any damage caused by any virus transmitted by this e-mail.

From: David Bristow: GRO
Sent: 08 October 2009 12:38
To: ARBUTHNOT, James
Subject: Post Office threats!!

Dear Mr Arbuthnot,

My name is David Bristow, I run the Odiham Post Office in the High St.
Until 6 months ago I was the Sub postmaster, with a contract to operate the post office.

Post Office Ltd have however taken my contract away, and are demanding I pay them £42,000 +, or they will commence legal proceedings.

My predicament is very similar to many postmasters/mistresses around the country.
You may be aware of the similar case of Mrs Hamilton at the South Warnborough Post Office.

This morning your colleague Mr David Jones MP phoned me about this matter.
One of his constituents has been subjected to the same problem.
He intends to request a public inquiry in the house of commons, concerning the Post Office and the Horizon system.
He ask me to make you aware of my problem.
My solicitor from Tanner and Taylor will also be writing to you.

I would be very grateful to you for any attention that you can give this matter and support you can give me and Mr Jones MP(Con).

yours sincerely,

David Bristow
Tel GRO

=====

Add other email accounts to Hotmail in 3 easy steps. [Find out how.](#)

UK Parliament Disclaimer:

This e-mail is confidential to the intended recipient. If you have received it in error, please notify the sender and delete it from your system. Any unauthorised use, disclosure, or copying is not permitted. This e-mail has been checked for viruses, but no liability is

04/11/2009

accepted for any damage caused by any virus transmitted by this e-mail.

New Windows 7: Simplify what you do everyday. [Find the right PC for you.](#)

04/11/2009