

**From:** Newsome Pete [GRO]  
**To:** Mark Underwood1 [GRO]  
**Cc:** "Parsons, Andrew" [GRO], Patrick Bourke [GRO], Harvey Michael [GRO]  
**Subject:** RE: Remote access paper  
**Date:** Wed, 8 Apr 2015 09:47:31 +0000  
**Importance:** Normal  
**Inline-Images:** image001.gif; image002.gif; image003.gif; image004.gif; image005.png; image006.gif

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Hi Mark

There is only one process Fujitsu can use which is the insertion of auditable additional transactions described in the document so the words below must have been a loose business description for a meeting with non-technical attendees.

Regards

Pete

Pete Newsome

Business Change Manager

Post Office Account, Fujitsu UK&I

Tel: [GRO]

E-Mail: [GRO]

Web: <http://uk.fujitsu.com>



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**From:** Mark Underwood1 [mailto:[GRO]]  
**Sent:** 08 April 2015 10:25  
**To:** Newsome Pete  
**Cc:** Parsons, Andrew; Patrick Bourke; Harvey Michael  
**Subject:** RE: Remote access paper

Thanks Pete,

That sounds promising. Though we will need to map the lines SS have hung their assertions on, to the points made in the paper i.e. what process FJ are referring to when they state “The data can be corrected by adjusting the appropriate opening figures and BTS data that relates to the current TP” etc

Mark Underwood

Complaint Review and Mediation Scheme

GRO

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**From:** Newsome Pete [<mailto:>] GRO  
**Sent:** 08 April 2015 10:17  
**To:** Mark Underwood1  
**Cc:** Parsons, Andrew; Patrick Bourke; Harvey Michael  
**Subject:** RE: Remote access paper

Mark

We have been reviewing this document and at first look we feel it answers the questions asked in the latest email.

I will confirm with the help of our team shortly.

Regards

Pete

Pete Newsome

Business Change Manager

Post Office Account, Fujitsu UK&I

Tel: GRO

E-Mail: GRO

Web: <http://uk.fujitsu.com>



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**From:** Mark Underwood1 [[mailto:](#) GRO]  
**Sent:** 08 April 2015 10:11  
**To:** Newsome Pete  
**Cc:** Parsons, Andrew; Patrick Bourke  
**Subject:** RE: Remote access paper

Pete,

In preparation for this morning's call, attached is a paper we had previously prepared with James Davidson in relation to Remote Access. It never got finalised or shared with Second Sight. It may be that this forms the basis for the answer we provide to Second Sight. But let's discuss on the call.

Mark

Mark Underwood

Complaint Review and Mediation Scheme

**GRO**

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**From:** Mark Underwood1  
**Sent:** 08 April 2015 10:01  
**To:** 'Parsons, Andrew'  
**Cc:** Patrick Bourke  
**Subject:** Remote access paper

This may be useful to have to hand for the call @11am. Especially given it seems likely SS query relates to the BTP process.

Mark Underwood

Complaint Review and Mediation Scheme

GRO

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