PinICL Expor   PC0039331

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0039331	CasP01 incrementing txnsTF	25/02/2000 11:49:03	14/08/2000 15:28:34		DW/MIS
Gibson	fallback values twice		Closed		Contract Admin Syst.

References

Name	Value	
Work Package	PWY_WP_7582	
Fast track fix	FSTK_2_0_WP7582	
Other	C	
Copy To	PC0052342	

Products

Product Group	Product Name	Product Version
DW/MIS	Contract Admin Syst.	2

Activities

Date	User	Comment
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	CALL PC0039331 opened
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	References entered are:-
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	T Work Package : PWY_WP_7582
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	Product DW/MIS Contract Admin Syst. added
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	Target Release entered: Unknown
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	CasP01 incrementing txnsTF fallback values twice
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	CasP01 was incrementing fallback txns TF values twice and not incrementing
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	txns TN values. The need to increment both was raised in PinICL36832. Code
25/02/2000 11:49:03	Deleted user (mar01 Geraldine Gibson)	amended to increment both TF and TN values once.
25/02/2000 11:49:04	Deleted user (mar01 Geraldine Gibson)	CALL PC0039331:Priority D:CallType P - Target 10/03/00 11:49:03

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25/02/2000 11:49:05	Deleted user (mar01 Geraldine Gibson)	The Call record has been assigned to the Team Member: Eve Farrell
25/02/2000 11:49:06	Deleted user (mar01 Geraldine Gibson)	Defect cause updated to 14:Development - Code
25/02/2000 11:49:06	Deleted user (mar01 Geraldine Gibson)	Hours spent since call received: 0 hours
02/03/2000 12:41:10	Deleted User (Anthony Ryan Nov/00)	The call summary has been changed from:-
02/03/2000 12:41:10	Deleted User (Anthony Ryan Nov/00)	CasP01 incrementing txnsTF fallback values twice
02/03/2000 12:41:10	Deleted User (Anthony Ryan Nov/00)	The call summary is now:-
02/03/2000 12:41:10	Deleted User (Anthony Ryan Nov/00)	CasP01 incrementing txnsTF fallback values twice
02/03/2000 12:41:11	Deleted User (Anthony Ryan Nov/00)	The Call record has been transferred to the Team: Dev-Int-Rel
02/03/2000 12:41:11	Deleted User (Anthony Ryan Nov/00)	Hours spent since call received: 0 hours
02/03/2000 18:08:42	Del(Patricia McLoughlin ??/00)	The call references have been updated. They are now:-
02/03/2000 18:08:42	Del(Patricia McLoughlin ??/00)	Work Package : PWY_WP_7582
02/03/2000 18:08:42	Del(Patricia McLoughlin ??/00)	T Fast track fix : FSTK_2_0_WP7582
02/03/2000 18:08:44	Del(Patricia McLoughlin ??/00)	F} Response :
02/03/2000 18:08:46	Del(Patricia McLoughlin ??/00)	fast track available, please test
02/03/2000 18:08:46	Del(Patricia McLoughlin ??/00)	[END OF REFERENCE 16122594]
02/03/2000 18:08:46	Del(Patricia McLoughlin ??/00)	Responded to call type P as Category 60 -S/W Fix Released to Call Logger
02/03/2000 18:08:48	Del(Patricia McLoughlin ??/00)	Hours spent since call received: 0 hours
02/03/2000 18:08:49	Del(Patricia McLoughlin ??/00)	The response was delivered on the system
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	F} Response :

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08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	testing instructions for the attention of Richard Jefferies
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	1. Populate site-fallback table with periods for which we have lost and
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	fallback transactions
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	2. Run schedule CASP01 through Maestro
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	3. The TN and TF variables should correctly include counts of lost and
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	fallback transactions in the counter_txn_values_X table (where X represents
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	the stream_id)
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	2.
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	[END OF REFERENCE 16235679]
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	Responded to call type P as Category 46 -Product Error Fixed
08/03/2000 12:35:38	Deleted user (mar01 Geraldine Gibson)	The response was delivered on the system
08/03/2000 12:35:39	Deleted user (mar01 Geraldine Gibson)	The Call record has been transferred to the Team: Pathway CST
08/03/2000 12:35:40	Deleted user (mar01 Geraldine Gibson)	Hours spent since call received: 0 hours
09/03/2000 08:01:45	Richard Jefferies	Nigel,
09/03/2000 08:01:45	Richard Jefferies	Can we test this via a regression run of MIS0106, and has any such problem
09/03/2000 08:01:45	Richard Jefferies	manifested itself during our testing?
09/03/2000 08:01:46	Richard Jefferies	The Call record has been assigned to the Team Member: Nigel Smith-Rudge
09/03/2000 08:01:46	Richard Jefferies	Hours spent since call received: 0 hours

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19/06/2000 15:10:27	Lionel Higman	Target Release updated to CSR-CI4L1
12/07/2000 14:47:00	deleted (Denise Jackson 0/01)	This PinICL has been assigned a CS categorisation of A (fix during live
12/07/2000 14:47:00	deleted (Denise Jackson 0/01)	trial). Target Release set to CI4RA to reflect the categorisation.
12/07/2000 14:47:00	deleted (Denise Jackson 0/01)	Target Release updated to CSR-CI4RA
12/07/2000 14:47:00	deleted (Denise Jackson 0/01)	The call references have been updated. They are now:-
12/07/2000 14:47:00	deleted (Denise Jackson 0/01)	Work Package : PWY_WP_7582
12/07/2000 14:47:00	deleted (Denise Jackson 0/01)	Fast track fix : FSTK_2_0_WP7582
12/07/2000 14:47:00	deleted (Denise Jackson 0/01)	T Other : A
17/07/2000 17:40:32	Deleted user (Nigel Smith-Rudge Jun01)	See Pinicl PC0050212 - TN is updated once only with TF so this Pinicl is
17/07/2000 17:40:32	Deleted user (Nigel Smith-Rudge Jun01)	fixed - but because the txns have already been counted in TN on the day they
17/07/2000 17:40:32	Deleted user (Nigel Smith-Rudge Jun01)	happened, any transaction found to have taken place during fallback that
17/07/2000 17:40:32	Deleted user (Nigel Smith-Rudge Jun01)	requires SOR input and is NOT a lost transaction is now (in effect) counted
17/07/2000 17:40:32	Deleted user (Nigel Smith-Rudge Jun01)	twice.
17/07/2000 17:40:32	Deleted user (Nigel Smith-Rudge Jun01)	
17/07/2000 17:40:32	Deleted user (Nigel Smith-Rudge Jun01)	Routing to Rich for onward transmission.
17/07/2000 17:40:33	Deleted user (Nigel Smith-Rudge Jun01)	The Call record has been assigned to the Team Member: Richard Jefferies
17/07/2000 17:40:33	Deleted user (Nigel Smith-Rudge Jun01)	Hours spent since call received: 1 hours
18/07/2000 06:58:08	Richard Jefferies	The Call record has been transferred to the Team: CFM-Dev
18/07/2000 06:58:08	Richard Jefferies	Hours spent since call received: 0 hours
21/07/2000 07:34:24	Deleted user (Peter Jobson Aug01)	New categorisation: Terry Austin & Steve Muchow have agreed that no Counter

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21/07/2000 07:34:24	Deleted user (Peter Jobson Aug01)	Transaction PinICLs will be fixed until complete agreemenmt reached with POCL
21/07/2000 07:34:24	Deleted user (Peter Jobson Aug01)	- Deferring to M1
21/07/2000 07:34:24	Deleted user (Peter Jobson Aug01)	Target Release updated to M1
28/07/2000 19:14:29	QFP-Administrator	Target Release updated to CSR-CI4RA
28/07/2000 19:14:29	QFP-Administrator	QFP authorised categorisation A
28/07/2000 19:14:29	QFP-Administrator	The call references have been updated. They are now:-
28/07/2000 19:14:30	QFP-Administrator	Work Package : PWY_WP_7582
28/07/2000 19:14:30	QFP-Administrator	Fast track fix : FSTK_2_0_WP7582
28/07/2000 19:14:30	QFP-Administrator	T Other : A
31/07/2000 07:13:30	Deleted user (Peter Jobson Aug01)	Target Release updated to M1
07/08/2000 15:49:59	Lionel Higman	The call references have been updated. They are now:-
07/08/2000 15:49:59	Lionel Higman	Work Package : PWY_WP_7582
07/08/2000 15:49:59	Lionel Higman	Fast track fix : FSTK_2_0_WP7582
07/08/2000 15:49:59	Lionel Higman	T Other : C
14/08/2000 15:19:42	QFP-Administrator	The Call record has been transferred to the Team: CFM-Dev
14/08/2000 15:19:42	QFP-Administrator	Hours spent since call received: 0 hours
14/08/2000 15:28:10	QFP-Administrator	Call PC0039331 cloned to new call PC0052342
14/08/2000 15:28:33	QFP-Administrator	CALL PC0039331 closed: Category 68, Type P
14/08/2000 15:28:34	QFP-Administrator	Hours spent since call received: 0 hours
14/08/2000 15:28:34	QFP-Administrator	Defect cause updated to 42:Gen - Outside Pathway Control