

## Royal Mail International mail services

## Customs requirements

Due to Brexit, from 29 December 2020, customs forms need to be completed for goods sent to countries outside of the UK, including EU countries. This doesn't include goods being sent from Northern Ireland because they remain in the customs union.

There are three customs labels for goods being sent abroad via Royal Mail: CN22A, CN22B and CN23.

Goods worth up to £270 need either a customs declaration CN22A or CN22B.

- CN22A - This contains no barcode and has to be used with barcoded Royal Mail international mail services such as International Tracked and Signed, International Tracked, International Signed
- CN22B - This contains a barcode and needs to be used with non-barcoded Royal Mail international mail services such as international economy and international standard

Goods worth over £270 need the customs declaration CN23. This should be attached to the parcel in an adhesive plastic wallet (SP 126).

The sender is legally responsible for the information on the customs declaration, so it's important to ensure that it is accurate and complete. To find out more, please visit [Horizon Online Help](#) or the [Post Office website](#).

**CN23**

<b>Dedicated (optional)</b>						<b>CUSTOMS DECLARATION</b>				<b>CN 23</b>
<b>From</b>		Name		Sender's Customs reference (if any)		Keep me separated officially			<b>Important!</b> See instructions on the back	
		Business								
		Street								
		Postcode		City						
		Country								
<b>To</b>		Name								
		Business								
		Street				Importer's reference (if any) (see code/field No./Importer code) (optional)				
		Postcode		City		Importer's telephone/fax/mail (if known)				
		Country								
Detailed description of contents (1)			Quantity (2)	Net weight (in kg) (3)	Value (2)	Use commercial items only HS tariff number (7)		Country of origin of goods (8)		
				Total gross weight (5)	Total value (6)	Postal charges/Fees (9)				
Category of item (10)			Commercial sample	Explanation:		Office of origin/Duty of posting				
Gift			Returned goods							
Document(s)			Other							
Comments (11), (e.g.: goods subject to quarantine, sanitary/phytosanitary inspection or other restrictions)										
<p>I certify that the particulars given in this customs declaration are correct and that they have been so verified by the competent office or authority provided by legislation or to fulfil a common regulation.</p> <p>Date and sender's signature (12)</p>										
Licence (14) No./of (licensed)			Certificate (13) No./of (certificated)			Invoice (14) No./of (issued)				

## CN22A

<h1>CUSTOMS DECLARATION</h1> <p>Complete in <b>BLOCK CAPITALS</b>.          Further guidance at <a href="http://royalmail.com/customs">royalmail.com/customs</a></p>		<h1>CN 22</h1> <p>May be opened officially          Great Britain</p>	
Sender's Name			
Sender's Address & Postcode			
<b>Contents</b> Tick all that apply		<input type="checkbox"/> Gift <input type="checkbox"/> Documents <input type="checkbox"/> Sale of Goods <input type="checkbox"/> Commercial Sample <input type="checkbox"/> Returned Goods Other:	
Description of contents		Quantity	Weight (kg) Value (€)
Total			
Commercial Items only: if known enter HS tariff nr & origin If applicable, VAT reg number			
I am undersigned, whose name and address are given on the item, certify that the particulars given in this declaration are correct and that this item does not contain any dangerous article or articles prohibited by legislation or by postal or customs regulations			
Sign & Date			

**CN22B**

International Standard / Economy services			
<b>CUSTOMS DECLARATION</b>			<b>CN 22</b>
Completed in <b>BLOCK CAPITALS</b> .			May be typed in full.
Further guidance at <a href="mailto:royalmail.com/customs">royalmail.com/customs</a>			Great Britain
Sender's Name			
Sender's Address & Postcode			
<b>Contents</b> Tick all that apply		<input type="checkbox"/> Gift Documents <input type="checkbox"/> Sale of Goods	<input type="checkbox"/> Commercial sample <input type="checkbox"/> Returned Goods Other:
Description of contents		Quantity	Weight (kg) / Value (£)
Total			
Commercial terms only; if known enter inc, tariff or c.digit			
If applicable, VAT reg number			
I have underigned under name and address in green on the back, certify that the particulars given in this declaration are correct and that there is, done, not done, any dangerous article or articles prohibited by legislation or as posted or customs regulations.			
Sign & Date			
			
<b>UG45356711GB</b> CN22B (Jun 20)			