Message

From: Lin Norbury [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=LIN.NORBURY8647B057-1585-4D80-BDB2-0A65D040A751]

Sent: 05/12/2013 23:03:55

To: Colin Burston [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Colin.burston9c78c48c-b2c4-4d12-9d0b-a3e03966895f]; Nigel Allen [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Nigel.allen324d564e-

8ee5-40b6-9e37-af10be2abc94]; Carol Ballan [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

 $(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Carol.ballan8 fa 05 e9f-20c3-4b0c-96a7-29a6a3e38a34]; Elaine\ Ridge$

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Elaine.ridgee5 da 3382-52 c9-49 ae-9013-b9b0d860 f7c3]; Anita Bravata and the substitution of the substitutio

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 $(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Anita.bravata1456f2eb-0ee6-4cf5-8a22-d58e793e52fc]; Gary\ Adderley\ A$

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Gary.adderleybc751c52-cd1f-4c00-97cc-4b7046180542]; Denise Reid [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Denise.reidcd5af6e1-

1348-41cd-82db-a5f2b5e11fc1]; Alan Lusher [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Alan.lusherd3a11b50-338b-4457-8ba6-b14a02f64b32]; Paul Southin

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 $(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Paul.southin 6e76165e-8ed5-43db-8f39-8a244d4f563a]; Brian\ Trotter (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Paul.southin 6e76165e-8ed5-43db-8f39-8a244d4f563a]; Brian\ Trotter (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN$

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 $(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Robert.findlay 6ab7c597-d8df-44b1-9fb2-df0ff2275679]; Glenn\ Chester\ Colored Col$

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Glenn.chesterb0647277-72de-494b-8b60-f73112f672cd]; Paul X Williams

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 $(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Paul.williams5db7cda1-83a4-4c1f-bcdc-d870adee2cec]; Keith\ Bridges$

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Keith.bridges8e552f08-d28f-4480-8440-5c5dba910ba1]; Andrew and the substitution of the su

Carpenter [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Andy.carpenter2d821323-48eb-4873-9d07-da0302a611e5]; David Southall

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=David.southall8146bd4c-ef0b-4b68-ab13-f92dc532d07c]; Rachael Oyston

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Rachael.oyston22612213-3b5a-4713-8297-d63b45f63d99]

CC: Anne Allaker [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Anne.allakerb0fe4dda-d12e-4d80-90a8-67cc1b1af027]; Michael R

Haworth [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Michael.haworthc029895e-0aac-41d9-8f55-64deae66cab0]; John Breeden

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=John.breeden3e12944e-d07b-479d-8b19-52890f8655e0]

Subject: Losses Policy - Write-off Process

Attachments: Write-off Process - Revised Nov 2013 final .docx; Agency Branches Cost Centre Report.xls

Dear All

As you may know the write off process within the losses policy has now been revised to reflect current reporting structures.

The main changes are as follows

- Write off can now be authorised within the field team where a branch loss is as a result of field activity for example branch audit or initial on-site training.
- Agents Contracts Deployment Managers can now authorise write off up to a max of £5k as can BAU Regional Managers.
- Contracts Advisors will supply the relevant branch cost centre code.

I have attached a copy of the revised process and the branch cost centre codes for your information.

 ${\sf Regards}$

Lin

Lin Norbury I Agents Contracts Deployment Manager - South

