Message

From: Robert Findlay [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

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Sent: 06/06/2014 14:49:15

To: John Breeden [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

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Jenkinson [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=John.jenkinson2066d729-52ec-4951-8375-89d30b65c21d]; Lin Norbury

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Lin.norbury8647b057-1585-4d80-bdb2-0a65d040a751]; Anita Bravata

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Anita.bravata1456f2eb-0ee6-4cf5-8a22-d58e793e52fc]; Alan Lusher

338b-4457-8ba6-b14a02f64b32]; Carol Ballan [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Carol.ballan8fa05e9f-20c3-4b0c-96a7-29a6a3e38a34]; Colin Burston (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=ReciPientS/CN=ReciPientS/CN=ReciPientS/ReciPie

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Colin.burston9c78c48c-b2c4-4d12-9d0b-a3e03966895f]; Nigel Allen

[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Nigel.allen324d564e-

 $8ee 5-40b 6-9e 37-af 10be 2abc 94]; \ Gary\ Adderley\ [/O=MMS/OU=EXCHANGE\ ADMINISTRATIVE\ GROUP]$

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Gary.adderleybc751c52-cd1f-4c00-97cc-4b7046180542]; Paul X Williams

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Paul.williams 5db7cda1-83a4-4c1f-bcdc-d870adee2cec]; Paul Southin (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Paul.williams 5db7cda1-83a4-4c1f-bcdc-d870adee2cec]; Paul Southin (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Paul.williams 5db7cda1-83a4-4c1f-bcdc-d870adee2cec); Paul Southin (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Paul.williams 5db7cda1-83a4-4c1f-bcdc-d870adee2cec); Paul Southin (FYDIBOHF23SPDLT)/CN=ReciPIENTS/CN=Paul.williams 5db7cda1-83a4-4c1f-bcdc-d870adee2cec); Paul Southin (FYDIBOHF23SPDLT)/CN=ReciPIENTS/CN=Paul.williams 5db7cda1-83a4-4c1f-bcdc-d870adee2cec); Paul Southin (FYDIBOHF23SPDLT)/CN=ReciPIENTS/CN=Rec

[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

 $(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Paul. southin 6e76165e-8ed5-43db-8f39-8a244d4f563a]; Glenn\ Chester\ Compared to the control of the cont$

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Glenn.chesterb0647277-72de-494b-8b60-f73112f672cd]; Andrew

Carpenter [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

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 $(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=David.southall 8146bd4c-ef0b-4b68-ab13-f92dc532d07c]; Keith\ Bridges$

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Keith.bridges8e552f08-d28f-4480-8440-5c5dba910ba1]; Denise Reid

[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Denise.reidcd5af6e1-

 $1348-41cd-82db-a5f2b5e11fc1]; Brian\ Trotter\ [/O=MMS/OU=EXCHANGE\ ADMINISTRATIVE\ GROUP]$

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Brian.a.trottere88b0286-2c6a-4bd8-bbd4-4f8f1c62b7b6]; Rachael Lax

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Rachael.oyston22612213-3b5a-4713-8297-d63b45f63d99]; Elaine Ridge

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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Elaine.ridgee5da3382-52c9-49ae-9013-b9b0d860f7c3]

Subject: Conduct Process

Attachments: New Agreement Process and Policy V3.6 29052014.doc; Managing audit shortages process and policy Traditional

banches V1.5 06062014.doc; Managing audit shortages process and policy v5 01 09 11 CLEAN-Final.doc

Hi

Please find the attached conduct processes, flowcharts are embedded in the documents.

These should be used in conjunction with the other relevant policies which can be found on the Agents Contract and Policy team sharepoint site.

I have also attached the old process developed by Paul Inwood for reference.

Regards

Robert Findlay

Agents Contract Advisor

