

Message

From: Doug Brown [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DOUG.BROWN0FB78E0E-43D8-44E4-A0A6-811CEEC35C7A]
Sent: 21/04/2011 08:01:10
To: Andy Hayward [GRO]; Sue Richardson [GRO]; Alison Bolsover [GRO]; John Breeden [GRO]; Shaun Turner [GRO]; Chris X Thorpe [GRO]
CC: Michael R Haworth [GRO]; Neil Crowther [GRO]
Subject: FW: Scope of Declarations
Attachments: Declarations.docx

All

As I have not had any issues raised from a fraud perspective over the declaration issue, the decision on implementing the proposed options will rest with Network (Michael).

Michael / Neil – As the impact will only be on branches (No impact on end users of COH data), the final decision of what change is made (if any) can be resolved between yourselves and Gareth.

Doug Brown
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From: Doug Brown
Sent: 31 March 2011 12:22
To: Michael R Haworth; Andrew Winn; Andy Hayward; Sue Richardson; Alison Bolsover; John Breeden; Shaun Turner; Chris X Thorpe
Subject: FW: Scope of Declarations

All

As mentioned briefly yesterday this is details of the bug fix that the IT team have offered to fix. Michael Haworth has a better understanding of the issue and will ultimately make the decision on whether this is implemented. I

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From: Neil Crowther
Sent: 24 March 2011 09:49
To: Doug Brown
Subject: FW: Scope of Declarations

Hi Doug,

I understand Carol has forwarded you Gareth's proposal document around handling declarations and would welcome your thoughts on it.

As per my e-mail to Carol & Jane, I'm happy to set up a conf call with Gareth if that would help.

Regards,

Neil

Neil Crowther

Business Analyst Senior
IT & Change
Post Office Ltd



From: Carol King
Sent: 24 March 2011 09:33
To: Neil Crowther; Jane E Smith
Subject: RE: Scope of Declarations

Neil

Ultimately Doug Brown is the person you need to be talking to as his team use the declarations. I have sent him your mail and I think it would be best to contact him to discuss the proposal. We have not been able to complete the Flexible Planning /POLSAP comparison since HNGX go live.

Cheers
Carol

From: Neil Crowther
Sent: 23 March 2011 18:08
To: Carol King; Jane E Smith
Subject: FW: Scope of Declarations

Hi Carol & Jane,

Wonder whether you could have a look at the attached paper from Gareth Jenkins. I know we had lots of issues with declarations during the Horizon Online rollout last year, but I have not been involved in this area since then, so would welcome your expertise in commenting on what Gareth is proposing.

As far as changes to requirements in DOORS, I can do that, really just need some business direction in how we want to play this.

Happy to discuss and maybe arrange a call involving Gareth as well if that helps.

If there's anyone else who you think would add value here please let me know/feel free to forward this on.

Regards,

Neil

Neil Crowther

Business Analyst Senior

IT & Change

Post Office Ltd

GRO

GRO

From: Jenkins Gareth GI [mailto:]

GRO

Sent: 22 March 2011 11:11

To: Neil Crowther

Cc: Ian Trundell; Cooke David

Subject: Scope of Declarations

Neil,

I'm not sure if you're the right person to ask: if not, perhaps you can suggest who is.

We've identified an issue with Declarations that could cause confusion if there are old Declarations that are not updated.

I've tried to summarise the scenarios in the attached note and I've also suggested some simple changes we can do to try and reduce the confusion and make things a bit more consistent. I've also suggested some improvements that could be made if you would like to sponsor an enhancement in this area.

<<Declarations.docx>>

I'd appreciate your views.

If you're happy with the proposed approach we will make the changes under Peak. We will also suggest some improvements to the UCs / BRUs via the QA process so that they are clear in future.

Happy to talk this through if that's easier.

Regards

Gareth

Gareth Jenkins

Distinguished Engineer

Business Applications Architect

Royal Mail Group Account

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