Not out of the woods but sounding better. You will see I have been more explicit! P

Sent from my iPhone

Begin forwarded message:

| From: Paula Vennells | | RO | |
|------------------------------|------|-----------------|---------------|
| Date: 24 May 2013 08:02:06 I | 381 | | |
| To: Alwen Lyons < | GRO | ⊳, There | esa Iles |
| GRO | | | |
| Cc: Mark R Davies | GRO | , M | artin Edwards |
| GRO | , Sı | usan Crichton < | GRO |
| Lesley J Sewell | GRO | > | |
| Subject: Re: JA call | | | |

Thanks Alwen. Let me know where you get to by end of today.

I'd like a weekly update - just you and me is fine and we can extend if necessary leading up to the interim review. 30 mins should do and happy to have over the phone when necessary. Theresa pls could you set up?

Thx Paula

Sent from my iPhone

| | | | - |
|---------------------------------------|----------------|-------|----------|
| On 24 May 2013 at 07.34 | "Alwon I wong" | L CPO | Surata |
| O_{11} 24 May 2015, at 07.54, | Alwen Lyons | GRU | r wrote. |
| , , , , , , , , , , , , , , , , , , , | 2 | L | |

Paula

Lesley and I had a discussion yesterday and she is taking this forward with Fujitsu today to ensure we get high level support for the review, and clear evidence about any central system which can adjust sub postmaster accounts if it exists, and its controls.

Susan and I have a call with SS at 930 when I will relay messages from James and challenge as to why they have suggested there are failures at this stage.

I have contacted Janet to ask for a meeting but have had no reply. My concern is that she is away, as I know she was planning a trip home to NZ and may not be available until after recess so we loose 2 weeks!

I think the way forward is to try to get SS to work as agreed yesterday Paula. The risk is James' letter ends up not saying what we heard but we cannot risk the delay

Thanks Alwen

Alwen Lyons Company Secretary

GRO

Sent from Blackberry

----- Original Message -----From: Paula Vennells Sent: Friday, May 24, 2013 05:36 AM To: Alwen Lyons Cc: Mark R Davies; Martin Edwards; Susan Crichton; Lesley J Sewell Subject: JA call

Dear all, just a quick note to say thank you for your help and briefing for the above.

Alwen has a set of notes from the call, so you are very welcome to consult those for a full debrief.

It went as well as we could have hoped. James agreed to most of what we asked him to do. We will need to wait for him to consult Janet to be sure. But the call will have moved things on and that is good.

The most important outcome to secure is the clarity around the two parts to the ToR.

Alwen, did you catch up with Janet? As you said, it is critical that we keep up the momentum from the call: narrowing back down SS to the ToR is urgent - ie., James' letter. It might help if she realises that unless the letter goes soon, Janes won't get his interim meeting in time.

Can you confirm by return what you see as next steps by who/when for the different parts to this iinc., stakeholders, so we can be clear by end of today?

Thanks again,

Paula Sent from my iPhone

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