<pre>on behalf of Alice Perkins</pre>	Message	
<pre>nn behaff of Airce Perkins</pre>	From:	Alice Perkins GRO
<pre>Sent: 02/07/2013 08:01:44 To Paula VennellsGRO</pre>	on behalf of	
The Paula Vennells	Sent:	
Subjet: Re:Latest on SS Thanks Paula. I am looking forward to seeing you too. I see we have 2 hours. Fine by me but if you need to shorten it in the circs, I would completely inderstand. I on you need a refress of media training? At any rate, someone should put you through your paces on the issues (I think incidentally, you will do this very well but it will be hostile - a different experience from hitherto). Also do we need to bring in a PK company og Brunswick to help us handle Monday and the aftermat - absolutely not an implied criticism of Mark, just wanting us to have the best resources on the case. Finally, I do think we need to think very carefully about who is there for us on Monday. At the very least we must have someone to take a note and I still lean towards having our own (silent) lawyer there. Wite the wenells	To:	Paula Vennells GRO
<pre>L see we have 2 hours. Fine by me but if you need to shorten it in the circs, I would completely inderstand. 2 thoughts on this subject. 0 you need a refresh of media training? At any rate, someone should put you through your paces on the issues (I think incidentally, you will do this very well but it will be hostile - a different experience from hither(). Also do we need to think very carefully about who is there for us on Monday. At the very fatermath - absolutely not an implied criticism of Mark, just wanting us to have the best resources on the case. I do think we need to think very carefully about who is there for us on Monday. At the very least we use have someone to take a note and I still lean towards having our own (silent) lawyer there. See you later. Noise you later. Set: Monday, July 01, 2013 10:07 PM To: Alice Perkins Subject: Latest on SS Hi Alice. I'm looking forward to catching up properly tomorrow. I thought the Board were generous in their patience tonight over the SS discussion. It is helpful to know that they are supportive of the need to be robust. That said, I thought Alasdair's intervention was good - it is may we haven't been completely heavy handed yet. We can discuss nannes and next steps fomorrow. I cauptu up with Susan this evening after we finished. She had finished her meeting with SS and wade of the view that they do now understand the risk of being caupdu up in something bigger and more sensitive. She is hoping their report should be more balanced, should say they have found nevidence of systemic ofrizon (computer) issues but will confirm shortcomings in support processes and systems, and that Post office has already identified and corrected a number of these. I hope when they speak to James tomorrow that they will confirm all their. They will also want to say their work is not finished and therefore still not conclusive. Not a final position by any means nor one that controls what they might say rather than write but sounding sliphly better. Reast assured there will be a th</pre>	Subject:	
<pre>L see we have 2 hours. Fine by me but if you need to shorten it in the circs, I would completely understand. 2 thoughts on this subject. 0 you need a refresh of media training? At any rate, someone should put you through your paces on the issues (I think incidentally, you will do this very well but it will be hostile - a different experience from hither(). Also do we need to bring in a PK company ge Brunswick to help us handle Monday and the free from hither(). Also do we need to think very carefully about who is there for us on Monday. At the very heas the I do think we need to think very carefully about who is there for us on Monday. At the very heas the well have someone to take a note and I still lean towards having our own (silent) lawyer there. See you later. Alice original Message Sent: Monday, July 01, 2013 10:07 PM To: Alice Perkins Subject: Latest on SS Hi Alice, I'm looking forward to catching up properly tomorrow. I thought the Board were generous in their patience tonight over the SS discussion. It is helpful to know that they are supportive of the need to be robust. That said, I thought Alasdair's intervention was good - it is Mby we haven't been completely heavy handed yet. we can discuss nanness and next steps fomorrow. I cauptu up with Susan this evening after we finished. She had finished her meeting with SS and wade of the view that they do now understand the risk of being cauptu up in something bigger and more sensitive. She is hoping their report should be more balanced, should say they have found no evidence of systemic ofrizon (computer) issues but will confirm shortcomings in support processes and systems, and that Post office has already identified and corrected a number of these. I hope when they speak to James tomorrow that they will confirm all their. They will also want to say their work is not finished and therefore still not conclusive. Wot a final position by any means nor one that controls what they might say rather than write but sounding slightly better. Rest</pre>		
Sent: Monday, July 01, 2013 10:07 PM To: Alice Perkins Subject: Latest on SS Hi Alice, I'm looking forward to catching up properly tomorrow. I thought the Board were generous in their patience tonight over the SS discussion. It is helpful to know that they are supportive of the need to be robust. That said, I thought Alasdair's intervention was good - it is why we haven't been completely heavy handed yet. We can discuss nuances and next steps tomorrow. I caught up with Susan this evening after we finished. She had finished her meeting with SS and wade of the view that they do now understand the risk of being caught up in something bigger and more sensitive. She is hoping their report should be more balanced, should say they have found no evidence of systemic forizon (computer) issues but will confirm shortcomings in support processes and systems, and that Post office has already identified and corrected a number of these. I hope when they speak to James tomorrow that they will confirm all this. They will also want to say their work is not finished and therefore still not conclusive. Not a final position by any means nor one that controls what they might say rather than write but sounding slightly better. Rest assured there will be a thorough lessons learnt exercise, which if you are comfortable, I'd like to suggest reports to the ARC. As you said tonight, we need to get through this first though. Paula Sent from my iPad This email and any attachments are confidential and intended for the addressee only. If you are not the hamed recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated. POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered office: 148 OLD STREET, LONDON ECLV 9HQ.	Thanks Paula. I am looking forward to seeing you too. I see we have 2 hours. Fine by me but if you need to shorten it in the circs, I would completely understand. 2 thoughts on this subject. Do you need a refresh of media training? At any rate, someone should put you through your paces on the issues (I think incidentally, you will do this very well but it will be hostile - a different experience from hitherto). Also do we need to bring in a PR company eg Brunswick to help us handle Monday and the aftermath - absolutely not an implied criticism of Mark, just wanting us to have the best resources on the case. Finally, I do think we need to think very carefully about who is there for us on Monday. At the very least we must have someone to take a note and I still lean towards having our own (silent) lawyer there. See you later. Alice	
Sent: Monday, July 01, 2013 10:07 PM To: Alice Perkins Subject: Latest on SS Hi Alice, I'm looking forward to catching up properly tomorrow. I thought the Board were generous in their patience tonight over the SS discussion. It is helpful to know that they are supportive of the need to be robust. That said, I thought Alasdair's intervention was good - it is why we haven't been completely heavy handed yet. We can discuss nuances and next steps tomorrow. I caught up with Susan this evening after we finished. She had finished her meeting with SS and wade of the view that they do now understand the risk of being caught up in something bigger and more sensitive. She is hoping their report should be more balanced, should say they have found no evidence of systemic forizon (computer) issues but will confirm shortcomings in support processes and systems, and that Post office has already identified and corrected a number of these. I hope when they speak to James tomorrow that they will confirm all this. They will also want to say their work is not finished and therefore still not conclusive. Not a final position by any means nor one that controls what they might say rather than write but sounding slightly better. Rest assured there will be a thorough lessons learnt exercise, which if you are comfortable, I'd like to suggest reports to the ARC. As you said tonight, we need to get through this first though. Paula Sent from my iPad This email and any attachments are confidential and intended for the addressee only. If you are not the hamed recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated. POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered office: 148 OLD STREET, LONDON ECLV 9HQ.	Origir	nal Message
their patience tonight over the SS discussion. It is helpful to know that they are supportive of the need to be robust. That said, I thought Alasdair's intervention was good - it is why we haven't been completely heavy handed yet. We can discuss nuances and next steps tomorrow. I caught up with Susan this evening after we finished. She had finished her meeting with SS and wade of the view that they do now understand the risk of being caught up in something bigger and more sensitive. She is hoping their report should be more balanced, should say they have found no evidence of systemic dorizon (computer) issues but will confirm shortcomings in support processes and systems, and that Post office has already identified and corrected a number of these. I hope when they speak to James tomorrow that they will confirm all this. They will also want to say their work is not finished and therefore still not conclusive. Not a final position by any means nor one that controls what they might say rather than write but sounding slightly better. Rest assured there will be a thorough lessons learnt exercise, which if you are comfortable, I'd like to suggest reports to the ARC. As you said tonight, we need to get through this first though. Paula Sent from my iPad This email and any attachments are confidential and intended for the addressee only. If you are not the hander decipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated.	From: Paula Vennells [GRO Sent: Monday, July 01, 2013 10:07 PM To: Alice Perkins Subject: Latest on SS	
the view that they do now understand the risk of being caught up in something bigger and more sensitive. She is hoping their report should be more balanced, should say they have found no evidence of systemic office has already identified and corrected a number of these. I hope when they speak to James tomorrow that they will confirm all this. They will also want to say their work is not finished and therefore still not conclusive. Not a final position by any means nor one that controls what they might say rather than write but sounding slightly better. Rest assured there will be a thorough lessons learnt exercise, which if you are comfortable, I'd like to suggest reports to the ARC. As you said tonight, we need to get through this first though. Paula Sent from my iPad This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email are solely those or pointons expressed within this email are solely those of the sender, unless otherwise specifically stated. POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON ECIV 9HQ.	Hi Alice, I'm looking forward to catching up properly tomorrow. I thought the Board were generous in their patience tonight over the SS discussion. It is helpful to know that they are supportive of the need to be robust. That said, I thought Alasdair's intervention was good - it is why we haven't been completely heavy handed yet. We can discuss nuances and next steps tomorrow.	
sounding slightly better. Rest assured there will be a thorough lessons learnt exercise, which if you are comfortable, I'd like to suggest reports to the ARC. As you said tonight, we need to get through this first though. Paula Sent from my iPad This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated. POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON ECIV 9HQ.	I caught up with Susan this evening after we finished. She had finished her meeting with SS and wade of the view that they do now understand the risk of being caught up in something bigger and more sensitive. She is hoping their report should be more balanced, should say they have found no evidence of systemic Horizon (computer) issues but will confirm shortcomings in support processes and systems, and that Post Office has already identified and corrected a number of these. I hope when they speak to James tomorrow that they will confirm all this. They will also want to say their work is not finished and therefore still not conclusive.	
suggest reports to the ARC. As you said tonight, we need to get through this first though. Paula Sent from my iPad This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated. POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON ECIV 9HQ.	Not a final position by any means nor one that controls what they might say rather than write but sounding slightly better.	
Sent from my iPad This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated. POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.		
This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated. POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.	Paula	
This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated. POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.	Sent from my	/ iPad
LONDON EC1V 9HQ.	This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated.	
	POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.	
This message has been scanned for malware by Websense. www.websense.com	******	***************************************
This message has been scanned for malware by Websense. www.websense.com		has been scanned for malware by Websense. www.websense.com