

Alice papers.

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Glenda C Hansen

From: Alice Perkins [GRO]
Sent: 24 February 2012 11:33
To: Paula Vennells; Susan Crichton; Glenda C Hansen
Subject: Fw: Subpostmasters and the Post Office

From: ARBUTHNOT, James [GRO]
Sent: Friday, February 24, 2012 10:37 AM
To: Alice Perkins
Subject: RE: Subpostmasters and the Post Office

Dear Alice,

How very kind. Thank you. May I ask you to come to me please? I shall ask my office to be in touch to arrange this.

I am grateful to you.

Yours ever,
James

From: Alice Perkins [GRO]
Sent: 23 February 2012 18:49
To: ARBUTHNOT, James
Subject: Re: Subpostmasters and the Post Office

Dear James,
Thanks for your email below.
Of course, I would be happy to talk to you about this. I could come to you if you like or alternatively, you could come to our Head Office and see some of our new kit in our Model Office as well as talking about this.
What would you prefer? And what's your diary like?
Yours ever
Alice

From: ARBUTHNOT, James [GRO]
Sent: Thursday, February 23, 2012 09:57 AM
To: Alice Perkins
Subject: Subpostmasters and the Post Office

Dear Alice,

You may remember that when we last met at, I think, Ditchley Park I mentioned the issue of the Horizon computer system in use in Sub Post Offices throughout the country, and said I had a real concern about the way some of the sub-Post Masters in and outside my constituency had been treated. I have spoken to Orna Ni Chionna as well about this, and she may mention it to you.

13/03/2012

May I please come and see you about it? I know it is the position of the Post Office (supported by the National Federation of Sub Post Masters, though not by the Communications Workers Union) that there is nothing wrong with Horizon. I am deeply sceptical about this, and hope I can persuade you to look afresh at the matter, rather than accepting that there should be a closing of ranks round the computer. //

I look forward to hearing from you.

Yours ever,

James

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