
From: Avene Regan [GRO]
Sent: Tue 16/08/2016 1:04:12 PM (UTC)
To: Rodric Williams [GRO]; ECT [GRO]
Subject: RE: Criminal Investigation Opened

Hi Rod, yes that sounds good, please send.

Avene



Avene Regan

Executive Assistant
to the Chief Executive, Paula Vennells

Post Office Customer Support Centre
Finsbury Dials
20 Finsbury Street
London, EC2Y 9AQ

Tel: [GRO]

From: Rodric Williams
Sent: 16 August 2016 13:52
To: Avene Regan [GRO]; ECT [GRO]
Subject: RE: Criminal Investigation Opened

Avene,

On reflection, I'd like to go back to Mr McCormack with a short response, for no other reason than to ensure he can't allege that we don't respond when issues with Horizon are flagged to us. Are you ok for me to send this?:

Mr McCormack,

Post Office Limited has asked me to respond to your email. Post Office would be happy to consider any information you may care to disclose to it. However, and in line with my previous reply to you dated 4 July 2016, Post Office will not comment on the other matter you have raised."

Yours sincerely,

Thanks, Rod

From: Rodric Williams
Sent: 09 August 2016 15:43
To: Avene Regan; ECT
Subject: RE: Criminal Investigation Opened

I'm not inclined to reply – and we certainly don't need to rush to do so - given the tone of this and his other communications, and we've already told him we're not going to comment.

I have however asked Rob Houghton to look into with Fujitsu his allegation that we have had a repeat of an error that Fujitsu said they fixed back in January....

From: Avene Regan
Sent: 09 August 2016 15:10
To: ECT; Rodric Williams
Subject: FW: Criminal Investigation Opened

Hi, a further email from Mr McCormack.

Rodric, can you advise how/if we should respond?

Thanks,

Avene



Avene Regan

Executive Assistant
to the Chief Executive, Paula Vennells

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Tel: GRO

From: Tim McCormack GRO
Sent: 09 August 2016 14:47
To: Paula Vennells GRO
Subject: RE: Criminal Investigation Opened

What I have heard today is frankly totally unbelievable.

By now you should have acquainted yourself with the 'Dalmellington Error' and its consequences.

You should know that Fujitsu said they were going to fix this earlier this year.

YOu should know that I stated that it would be highly unlikely that they managed to do this as they didn't know what caused the error in the first place.

You now know because I am about to tell you - that the very same error has just re-occurred in another branch in far more serious circumstances.

If you want details on this I will be glad to help as soon as you call Seema Misra and put her out of her misery

You are a complete bunch of idiots playing havoc with the lives of people you have little interest in.

Tim McCormack

GRO

From: t.j.mccormack(**GRO**)
To: paula.vennells(**GRO**)
Subject: FW: Criminal Investigation Opened
Date: Mon, 4 Jul 2016 20:44:54 +0100

A typical head in the sand reply from the team you have placed too much trust in.

Let me be very clear here.

Once the police investigation is completed it is HIGHLY likely, indeed probable, that members of your staff will be sent to prison. A custodial sentence is mandatory for this offence.

Your role in this will not escape attention.

This is Seema Misra's phone number - **GRO**

Call her and apologise and ensure her suffering is ended as soon as possible.

I do wonder what kind of God you worship.

Tim McCormack

GRO

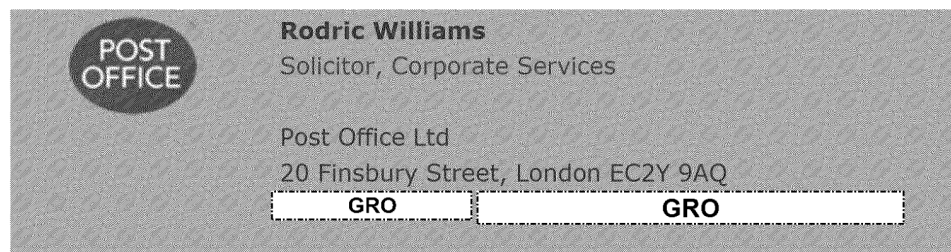
From: rodric.williams(**GRO**)
To: t.j.mccormack(**GRO**)
Subject: RE: Criminal Investigation Opened
Date: Mon, 4 Jul 2016 17:43:14 +0000

Dear Mr McCormack,

Thank you for your email to Piero d'Agostino (Post Office Limited Head of Legal, Commercial) dated 1 July 2016, to which I have been asked to reply on behalf of Post Office Limited.

The content of your email has been noted. Post Office Limited will cooperate fully with any formal investigation into its activities, but will not otherwise comment on the matters you have raised.

Yours sincerely,



From: Tim McCormack [REDACTED]
Sent: 01 July 2016 08:55
To: Piero D'Agostino
Cc: Paula Vennells; Tim Parker
Subject: Criminal Investigation Opened

Dear Sir

As you will be aware by now, the police have opened a criminal investigation into matters surrounding the prosecution of Seema Misra by POL in October 2010. I am assisting them with their enquiries and have been interviewed by them as well as supplying them with relevant documentary evidence. If they have not already I am sure they will be in touch soon.

In order to assist them I am reviewing my correspondence with POL and have come across emails sent by your team to me in relation to emails sent by me to Ms Vennells in connection with an error in Horizon dated November 2015, to which I do not appear to have responded.

On the 19th November I received an email containing an image of a letter from your Mr Rodric Williams. In it he asks for 'something more substantive'. I draw your attention to communications you subsequently received from the CWU regarding the same error as well as my blog post published on 10th November 2015 which goes into great detail of the very same error.

<https://problemwithpol.wordpress.com/2015/11/10/the-error-in-horizon/>

I also draw your attention to further emails I sent to Tim Parker and Paula Vennells under the Freedom of Information act asking them to reveal details of the Known Error Logs in January that should have contained details of the fix to be applied in connection with this error. These requests were acknowledged but I was refused access to that information.

Let me be clear why I requested that information. Unless the email from ATOS to Ms Baker was completely disingenuous, and if so that would be extremely damning in its own right, the contents show that Fujitsu/ATOS completely misunderstood the error that was reported to them, made no attempt at all to establish the real cause of it and provided a fix for something that had not caused the error in the first place. If Fujitsu and ATOS (whose PO team I believe consist mainly of ex POL employees) are

behaving like this now in 2015/16 it is entirely likely that they were behaving like this in 2010 when Ms Misra was placed on trial. It is, and would be, substantial new evidence which you yourselves declare in your letter to me that you have a duty to disclose to the defence even subsequently to a prosecution being brought.

With the police now involved and my evidence to them having being considered by two leading barristers to be reliable, one of which, Mr Stephen Mason, was responsible for the publication of the transcript of the trial of Ms Seema Misra, I would urge you to now consider the contents of the blog I wrote yesterday.

<https://problemwithpol.wordpress.com/2016/06/30/what-are-you-waiting-for-paula/>

I find it utterly appalling that Post Office Ltd seek to prolong the suffering of a woman who very clearly did not commit the crime she was accused and convicted of. You have the opportunity to contact the CCRC straight away on this matter and ensure Ms Misra suffers no longer than she has to. I urge you to do so today. At the moment I am prepared to consider incompetence as the rational behind these contemptible failings of POL to understand that Horizon is capable of producing intermittent errors that result in huge paper losses at subpostmaster branches. Any subsequent delay will make me consider the far more serious matter of conspiracy.

The ongoing police investigation will take time. The CCRC has already sat on this case for a year now. Seema Misra deserves justice today.

I look forward to hearing from you without delay.

Kind regards

Tim McCormack

GRO

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