

Message

From: Belinda Crowe [IMCEAEX-
_O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79F
569F-4526-A078-F5B4958A8917220@C72A47.ingest.local]
on behalf of Belinda Crowe <IMCEAEX-
_O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79F
569F-4526-A078-F5B4958A8917220@C72A47.ingest.local> [IMCEAEX-
_O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79F
569F-4526-A078-F5B4958A8917220@C72A47.ingest.local]
Sent: 14/04/2014 10:19:58
To: Angela Van-Den-Bogerd [GRO]; Andrew Parsons [GRO]; Andy H
[GRO]; Rodric Williams [GRO]
CC: Chris Aujard [GRO]; David Oliver [GRO]; Belinda Crowe
[GRO]
Subject: RE: Post Office Mediation Claims.

Thanks Angela

I have spoken to Rod. He is not familiar with this but Andy Parsons is going to speak to Andy Wynn about it.

There are a few questions we need to answer, I think:

1. What is the explanation?
2. Has this statement been used publicly (in Court or otherwise)
3. Have the contents of this email been disclosed? Either:
 - a. through the 'criminal' disclosure process, or
 - b. to Second Sight through responses to Spot Reviews, or
 - c. as part of one of our investigations, or
 - d. to Second Sight in other misc material we have provided in the past
4. If this email has not been disclosed publicly, regardless of what our response is we need to consider how it came into Howe and Co's possession.

This is linked to the other issue arising from the Howe and Co emails – one formally to Chris and one that came to us via Ron. That is the Helen Rose report.

Andy parsons is looking at the 'appendix' which was not disclosed and CK do not think was relevant for disclosure and will revisit the advice and draft response he provided for Chris. I think we need to have dealt with all of this in advance of the next WG call and so we can, if possible, put it to bed. I know that our view is that this is not an issue for the Working Group but it will be raised and we need to be able to say that we have dealt with it. Another timing issue is that Tony offered to look at the information and we agreed. However, what I sent him was the information as sent to Chris originally, before we found the appendix. I would like, as a matter of courtesy, be able to go back to him before the WG meeting.

All, please say if I have missed something.

Andy, would you be able to get a revised not to Chris which covers these points (insofar as possible) by CoP today?

Best wishes
Belinda

Belinda Crowe

148 Old Street, LONDON, EC1V 9HQ

GRO

GRO

From: Angela Van-Den-Bogerd
Sent: 14 April 2014 08:22
To: Belinda Crowe; Andrew Parsons; Andy Holt; Rodric Williams
Cc: Chris Aujard; David Oliver1
Subject: RE: Post Office Mediation Claims.

All,

I believe the attached is the e-mail chain referred to by Steve Darlington. In terms of transaction corrections/acknowledgements we have explained these in the factfile so it should be clear that these need the branch to accept the TC/TA on the Horizon system as it doesn't automatically make any adjustments. It is the statement below that does in my view require further explanation. **Rod** – do we already have this explanation logged somewhere? Andy Winn infers that we have used this in court at some time?

“Fujitsu have the ability to impact branch records via the message store but have extremely rigorous procedures in place to prevent adjustments being made without prior authorisation - within POL and Fujitsu These controls form the core of our court defence if we get to that stage.”

Angela

Angela Van Den Bogerd | Head of Partnerships



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From: Belinda Crowe
Sent: 08 April 2014 19:42
To: Angela Van-Den-Bogerd; Andrew Parsons; Andy Holt; Rodric Williams
Cc: Chris Aujard; David Oliver1
Subject: Fwd: Post Office Mediation Claims.

Please see below. Not yet decided about whether to postpone this week's WG call but does anyone know anything about the email being quoted below about remote alteration of figures in branch? I think that this is a new one on me.

Andy P, can we please chase CK for a response on the Rose report point.

Best wishes

Belinda

Belinda Crowe
148 Old Street, LONDON, EC1V 9HQ

GRO

Begin forwarded message:

From: Ron Warmington **GRO**

Date: 8 April 2014 17:30:57 BST

To: 'Belinda Crowe' **GRO**

Cc: <mediation> **GRO**

Subject: FW: Post Office Mediation Claims.

Agenda item for this week's WG call perhaps?

Regards, Ron.

From: Steve Darlington **GRO**

Sent: Tuesday, April 08, 2014 1:50 PM

To: 'Ron Warmington'

Cc: Post Office Group

Subject: FW: Post Office Mediation Claims.

Importance: High

Dear Ron,

As Priti has stated in her last sentence we are seeking a stay on the time limits on all cases under review due to the implications of POL's non-disclosure of system-generated transactions and Horizon's integrity issues.

The 'Helen Rose Report' is of critical significance to all cases. The information contained within it is a compelling case for such a stay in its own right. When combined with the Andy Winn/Alan Lusher email in the case of Ward which explicitly states that Fujitsu can remotely change the figures in the branches without the SPMs' knowledge or authority, the case for a general stay is overwhelming.

We ask that the Working Party considers this request as a matter of urgency in order that we do not prejudice our clients' cases by omitting what is clearly information of the utmost general significance,.

We also request that the Working Party demands that POL acts quickly to provide the information requested in Priti's email immediately so that the mediation process is not hindered further.

Regards

Steve Darlington BA (Hons) ACA
Finance Director

GRO

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