

Message

From: Belinda Crowe [IMCEAEX-
_O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79F569F-4526-A078-F5B4958A8917220@C72A47.ingest.local]
on behalf of Belinda Crowe <IMCEAEX-
_O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79F569F-4526-A078-F5B4958A8917220@C72A47.ingest.local> [IMCEAEX-
_O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79F569F-4526-A078-F5B4958A8917220@C72A47.ingest.local]
Sent: 23/01/2015 07:48:49
To: Mark R Davies [GRO] Tom Wechsler [GRO]
CC: Patrick Bourke [GRO] Chris Aujard [GRO]; Rodric Williams
[GRO] Jane Hill [GRO] Melanie Corfield [GRO] Mark Underwood1 [GRO] Angela Van-Den-Bogerd [GRO]
Subject: Re: Questions

Can we have a chat about this?

B

[GRO]

From: Mark R Davies
Sent: Friday, January 23, 2015 07:42 AM
To: Tom Wechsler
Cc: Patrick Bourke; Chris Aujard; Rodric Williams; Jane Hill; Melanie Corfield; Belinda Crowe; Mark Underwood1; Angela Van-Den-Bogerd
Subject: Questions

All

I have been thinking about the question we will get about why we won't let SS look at everything - too which the obvious answer is there is no evidence of a problem - and how we can demonstrate no evidence of a problem.

Could we get details of:

- number of calls to helpline in a FY on accounting/Horizon issues
- details of cases resolved
- number of prosecutions over period of x years
- customer complaints related to alleged Horizon error

Angela: who should we bring in to help with this? I was thinking Andy Garner

M

Mark Davies
Communications and Corporate Affairs Director
Mobile: [GRO]

Sent from my iPhone