Underwood1 🛙	GRO	; Angela Van-Dei	n-Rogerd !	GRO							
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Patrick Bourke	GRO	Chris Aujard [	GRO	; Rodric Williams							
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Can we have a chat about this?

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GRO

From: Mark R Davies

Sent: Friday, January 23, 2015 07:42 AM

To: Tom Wechsler

**Cc**: Patrick Bourke; Chris Aujard; Rodric Williams; Jane Hill; Melanie Corfield; Belinda Crowe; Mark Underwood1; Angela Van-Den-Bogerd **Subject**: Questions

All

I have been thinking about the question we will get about why we won't let SS look at everything - too which the obvious answer is there is no evidence of a problem - and how we can demonstrate no evidence of a problem.

Could we get details of:

- number of calls to helpline in a FY on accounting/Horizon issues
- details of cases resolved
- number of prosecutions over period of x years
- customer complaints related to alleged Horizon error

Angela: who should we bring in to help with this? I was thinking Andy Garner

Μ

Mark Davies Communications and Corporate Affairs Director Mobile: **GRO** 

Sent from my iPhone