

Message

**From:** Rodric Williams [GRO]  
**on behalf of** Rodric Williams [GRO]  
**Sent:** 03/08/2015 20:52:29  
**To:** Melanie Corfield [GRO]; Mark Underwood1 [GRO]  
**Subject:** RE: Second Sight letter on Horizon report

Hi - I'm uncomfortable with the final sentence. I know we've used it in the draft Pano statement, but I want to think on it overnight to make sure the line to both the Shrop Star and Pano properly covers the 2x bugs we identified for SS, which did affect account balances.

Can I please get this to you tomorrow?



**Rodric Williams**  
Solicitor, Corporate Services

Post Office Ltd  
20 Finsbury Street, London EC2Y 9AQ

[GRO]

[GRO]

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**From:** Melanie Corfield  
**Sent:** 03 August 2015 18:03  
**To:** Rodric Williams; Mark Underwood1  
**Subject:** RE: Second Sight letter on Horizon report

Here's what I am giving back to the paper -- taken from previous (and latest cleared Panorama lines). Just nice and neutral I think. Might just give this to everyone from now on!

The Post Office's computer system is used successfully by 78,000 people to process six million transactions every working day in communities throughout the UK.

Over the past three years there have been exhaustive investigations into a very small number of complaints from mainly former postmasters, a number of which are now resolved. This work has provided overwhelming evidence that the computer system was not responsible for missing money in these Post Office branches.

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**From:** Rodric Williams  
**Sent:** 03 August 2015 17:29  
**To:** Mark Underwood1  
**Cc:** Melanie Corfield; Mark R Davies; Jane MacLeod  
**Subject:** RE: Second Sight letter on Horizon report

I'm adding this in to a letter to SS re: breach of confidentiality

**Rodric Williams**  
Solicitor, Corporate Services



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20 Finsbury Street, London EC2Y 9AQ

GRO

GRO

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**From:** Mark Underwood1  
**Sent:** 03 August 2015 17:06  
**To:** Rodric Williams  
**Subject:** FW: Second Sight letter on Horizon report

To see also

Mark Underwood  
Complaint Review and Mediation Scheme

GRO

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**From:** Melanie Corfield  
**Sent:** 03 August 2015 17:00  
**To:** Mark Underwood1  
**Cc:** Jane MacLeod; Mark R Davies  
**Subject:** FW: Second Sight letter on Horizon report

Mark – fyi

This has just come in from the Shropshire Star (!) I am copying Mark and Jane because it shows Ron Warmington is speaking to the press.

I will devise a 'nothing new' line simply restating Post Office position about the system.

The Shropshire Star is of course the paper that has run articles featuring Mrs Shaheen.

Mel

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**From:** Mark Andrews GRO  
**Sent:** 03 August 2015 16:54  
**To:** Pressoffice  
**Subject:** Re: Second Sight letter on Horizon report

On 3 August 2015 at 12:37, Mark Andrews GRO wrote:  
Good afternoon,

Further to our conversation a few minutes ago, I am following up the story that Second Sight has written to the Government saying that its findings of its report on the Horizon computer system have been misrepresented. The story is on P10 of yesterday's Telegraph, and I have spoken to Ron Warmington of Second Sight who has confirmed his concerns have been misrepresented after minister George Freeman said: "Second Sight produced two independent reports – one in 2013 and the other earlier this year – both of which found there was no evidence of systemic flaws in the system."

Mr Warmington has said that the term "systemic" can only be used when referring to a constant fault, and that is why the report said there were no systemic faults.

However, he says the report clearly said there were circumstances where a combination of factors could lead to a fault in the system which could account for some of the discrepancies which have resulted in civil and criminal proceedings against sub-postmasters.

If you would be able to give me a response, I would be very grateful.

Regards,

Mark

Mark Andrews  
Senior News Writer  
Shropshire Star  
Tel: GRO