
From: Mark R Davies[mark.r.davies:GRO]
Sent: Fri 12/07/2013 3:06:27 PM (UTC)
To: Paula Vennells[paula.vennells:GRO]
Cc: Alwen Lyons[alwen.lyons:GRO]
Subject: Re: Horizon - Telegraph

Thanks!

Agree re apology.

Alwen, will you send on?

Mark

Sent from my iPhone

On 12 Jul 2013, at 15:17, "Paula Vennells" [GRO] wrote:

> Typo - lasted not last :)

>

> Otherwise - perfect.

>

> I am btw genuinely sorry if people feel that they have not been supported enough. That doesn't mean we have got it wrong in all cases. But that our approach needs to improve.

>

> Sent from my iPhone

>

> On 12 Jul 2013, at 15:02, "Mark R Davies" [GRO] wrote:

>

>> How about:

>>

>> As you know, the report into Horizon was published on Monday. While there was significant coverage on the BBC, the news cycle for the issue last little over 12 hours and there was little other coverage. We have, however, been contacted by the Telegraph which is planning a follow up piece.

>>

>> We expect this article to be significant, featuring case studies of those who believe they have been wrongly discipline/convicted. We have worked hard this week to get our messages across, including a pledge to meet with any subpostmaster who feels they have been poorly treated, but I do expect there will be negative comment. Specifically we are being asked to apologise to subpostmasters: without a final report, I judge that this would not be the right course of action.

>>

>> Please let me know if you have any questions.

>>

>> -----Original Message-----

>> From: Alwen Lyons

>> Sent: 12 July 2013 13:25

>> To: Paula Vennells; Mark R Davies

>> Subject: RE: Horizon - Telegraph

>>

>> Yes I think so, Mark do you want to amend for the Board

>>

>> Thanks

>> Alwen

>> Alwen Lyons I Company Secretary

>>

>>

>> 148 Old Street, LONDON, EC1V 9HQ

>>

>> [GRO] Postline: [GRO]

>>

>> [GRO] [GRO]

>>
>> alwen.lyons [GRO]
>>
>>
>> @postofficenews
>>
>>
>>
>>
>>
>>
>>
>>
>>
>>
>>
>> -----Original Message-----
>> From: Paula Vennells
>> Sent: 12 July 2013 13:12
>> To: Mark R Davies; Alwen Lyons
>> Subject: Re: Horizon - Telegraph
>>
>> thx Mark. Alwen - the usual Board alert? P
>>
>> Sent from my iPad
>>
>> On 12 Jul 2013, at 12:59, "Mark R Davies" [GRO] wrote:
>>
>>> All
>>>
>>> I wanted to alert you to a follow up piece we expect to appear in the Telegraph tomorrow in relation to the Horizon report.
>>>
>>> This is likely to be a large feature. We have worked hard this week to present our case and developed our lines to include an offer to meet with those who feel they have been badly treated.
>>>
>>> I do expect, however, that this will be a critical piece.
>>>
>>> Please let me know if you have any questions.
>>>
>>> Mark
>>>
>>> Mark Davies I Communications Director
>>>
>>> 1st Floor, Banner Wing, 148 Old Street, London, EC1V 9HQ
>>> [GRO] Postline [GRO]
>>> [GRO] Mobex [GRO]
>>> mark.r.davies [GRO]
>>> [Footer 5]
>>>
>>>
>>> <image001.png>
>>> <image002.jpg>