

**Mike Granville**

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**From:** Mike Granville  
**Sent:** 29 November 2010 12:23  
**To:** Mike Young  
**Subject:** Horizon query in confidence

Mike,

If it is helpful re your meeting with Paula – please see below my draft response to BIS' (Mike Whitehead's) direct question which I'll send over to them later this afternoon. Of course, BIS may well just copy this in their letter back to the MP and we should bear in mind that it will become BIS' quotable position (they may, for example, come back and ask us about the nature of the clearance processes for example).

Thanks

Mike

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Mike,


In response to your query;



The system is based on a user log in, and all actions have to be endorsed by the user. POL cannot remotely control a branches system. Any technical changes by Fujitsu that impact the system have to go through clearance processes which would prevent any amendment to existing data. The independent audit file is in place and can show all the system activity, down to a single keystroke, in a particular branch.



Thanks

Mike

**Mike Granville**  
**Head of Regulation Strategy**  
**Post Office Ltd**

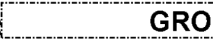
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 **Postline** 

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**From:** Whitehead Mike (ShEx) [mailto:  
**Sent:** 26 November 2010 17:09  
**To:** Mike Granville  
**Subject:** RE: JFSA

Mike

Thanks .

29/11/2010


Re the Lord/Misra case, can we quote POL as categorically stating that there is no remote access to the system or to individual branch Horizon terminals which would allow accounting records to be manipulated as JFSA claims?

Regards


Mike


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