
From: Elliot Jacobs [GRO]
Sent: Sat 02/12/2023 10:17:51 AM (UTC)
To: Henry Staunton [GRO]
Subject: Re: The Investigation

Alternatively I am available Tuesday morning.

Sent from [Outlook for iOS](#)

From: Henry Staunton [GRO]
Sent: Saturday, December 2, 2023 1:05:24 PM
To: Elliot Jacobs [GRO]
Subject: Re: The Investigation

Dear Elliot ,

I disappointed but not surprised that you have been kept in the dark and apologise on behalf of the Board for this unacceptable situation . As you say , perhaps not alot of common sense was displayed at our end , You should know that I have already discussed with Nick some of the deficiencies on PO's side.

I will arrange a Teams call today with you and Ben Foat . I have a couple of commitments but will cancel these to work around Foat's availability .

I understand from you that PO have agreed an instalments plan to settle the agreed difference on the trading account . However , my own view remains as discussed last weekend , that you should pay the difference in one go . I know this is a big ask and is different from the plan of action that you have agreed . I asked you to rethink your position last weekend and would be grateful if you could accommodate me . FYI Saf told me last weekend that he would pay the agreed difference in one go - although , to be transparent that difference was not as " agreed " as he thought it was .

I will get back to you with a time for a call today .

Best ,
Henry

Sent from [Outlook for iOS](#)

From: Elliot Jacobs [GRO]
Sent: Saturday, December 2, 2023 5:20 am
To: Henry Staunton [GRO]
Subject: Re: The Investigation

Hi Henry

Thank you for stepping in and letting common sense prevail!

I have seen the accounting note which seems fine but have not had any documentation on the investigation nor an outcome shared with me nor any data or interim update since my meeting with JB nor any report from Mel Park.

Basically, I know nothing. I been told nothing and have been left in limbo for frankly a period that feels like forever. The entire process from start to finish has been far from optimal and an experience that feels like a guide to how not to treat postmasters rather than the progressive, lessons learned organisation we are supposed to be working on becoming.

Do you mean on Saturday? If so, I can make anytime between 11.30 and 4. Just let me know when suits you and I will ensure my availability.

Kind regards
Elliot

Sent from [Outlook for iOS](#)

From: Henry Staunton [GRO]
Sent: Saturday, December 2, 2023 2:23:49 AM
To: Elliot Jacobs (1) [GRO]
Subject: The Investigation

Dear Elliot ,

Wrt the disclosure of trading with Post Masters , the legal advice we received on Sunday was what I expected . You also would have been pleased . I apologise on behalf of the Board for the upset to you and Saf in the interim - at least you both now have a result on disclosure which I hope you are comfortable with .

I have been asked by Ben Foat to discuss the results of the Investigation with you . Have you seen a copy of the report ? I will arrange a meeting with you , me and Foat to brief you . Do you have any time tomorrow after say 11.00 am . When I know your availability I will contact Foat .
Best ,
Henry

Sent from [Outlook for iOS](#)