

Message

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Sent: 4/1/2000 10:32:51 AM
To: Jeram Peter [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=JERAMP]; Holt Lorraine C [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=HOLTJ]; Doyle Steve [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=DOYLES]; Jackson Gill M [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=JACKSONG]; Pope John [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=POPEJ]; Hemingway Phil M [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=HEMINGWAYP]; Morgan Peter [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=MORGANP1]; Patel Vin [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=PATELV3]; Barrett Kevin [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=BARRETTK1]; O'Sullivan Nikki E [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=OSULLIVANN]; McKeown Kevin [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=MCKEOWNK]
Subject: CI4 Transaction Mode Problems

We are getting an increasing number of PinICLs on the end-to-end system handling of the new CI4 transaction modes (PT, NAD, RIAD, ROAD) leading to cash account misbalances and reconciliation errors. These PinICLs are generally being batted about between the different areas.

I suggest a workshop is set up, led by either Requirements or EPOSS, to present the current end-to-end solution, identify the problem areas and then agree the necessary changes to achieve a consistent solution. This may involve having to get clarification of requirements from POCL.

If anyone can think of a better approach or that there isn't a problem please say so.

Duncan