

Message

From: Parsons, Andrew [GRO]
Sent: 21/08/2014 18:20:05
To: David Oliver [GRO]; Belinda Crowe [GRO]
CC: Melanie Corfield [GRO]; Rodric Williams [GRO]; Angela Van-Den-Bogerd [GRO]; Pheasant, Andrew [GRO]
Subject: RE: Responding to the Part Two Report [BD-4A.FID20472253]

David

On action 3 below – this won't be ready by noon tomorrow as this is a substantial piece of work and will need significant re-work in light of the new Part 2 circulated today. I'd hope to have something for you to review by Tuesday next week.

Kind regards
Andy

Andrew Parsons

Senior Associate

for and on behalf of Bond Dickinson LLP

Bond Dickinson

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GRO

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From: David Oliver [GRO]
Sent: 21 August 2014 16:02
To: Belinda Crowe
Cc: Melanie Corfield; Rodric Williams; Parsons, Andrew; Angela Van-Den-Bogerd
Subject: Responding to the Part Two Report

All,

This is to confirm the actions now in train to respond to the Part Two report.

- Email being drafted by **Andy Parsons** to go to Tony Hooper setting out the Post Office concerns with the report and requesting a WG discussion on Thursday. This needs to issue by 0900 BST Friday 22 August.
- One pager to go out to applicants responding to the Report being drafted by **Mel C**. This will issue in parallel to the Part Two report. **This will form the core script for any public response should the report leak.**
- Detailed letter to go to all applicants setting out full concerns and faults with the report – **Andy Parsons** can you circulate a draft by noon tomorrow.
- Letter to Second Sight setting out Post Office's dissatisfaction with the process and their concerns with Second Sight's work to go from Chris Day. **Jonathan Swill** is drafting this and anticipates it getting to us this evening.
- **All** to provide urgent comments to Andy Parsons on key issues that we need the detailed response to pick up.
- **Rod** are you providing Fujitsu with a copy of the report or shall I get Andy Holt to action?

David

David Oliver
Programme Manager
Initial Complaint and Mediation Scheme

GRO
Mobile **GRO**

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