

## Message

**From:** Nick Read [GRO]  
**Sent:** 11/12/2019 06:57:20  
**To:** Ben Foat [GRO]; Tim Parker [GRO]; Tim.Franklin [GRO]; Carla Stent [GRO]; Ken McCall [GRO]; Alisdair Cameron [GRO]; Cooper, Tom - UKGI [GRO]  
**CC:** Debbie.K Smith [GRO]; Owen Woodley [GRO]; Shikha Hornsey [GRO]; Patrick Bourke [GRO]; Lisa Cherry [GRO]; [lisa.cherry] [GRO]; Watts, Alan [GRO]; Emanuel, Catherine [GRO]; Rodric Williams [GRO]; andrew.parsons [GRO]; Lord, William [GRO]; Veronica Branton [GRO]  
**Subject:** Re: GLO - Settlement Achieved - Confidential and Legally Privileged

Thank you Ben and most particularly for your diligent and professional approach over what has been a difficult couple of weeks. You have managed all the various parties with great skill and patience and this very positive outcome is in no small part down to your efforts.

Congratulations and many thanks on behalf of the whole business. We know that this challenging time for the Post Office has not concluded, but we now have a genuine chance to reset our relationship with postmasters, which we must not squander.

Well done.

Best,  
 Nick

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**From:** Ben Foat [GRO]  
**Sent:** Wednesday, December 11, 2019 12:20:53 AM  
**To:** Tim Parker [GRO]; Tim.Franklin [GRO]; Carla Stent [GRO]; Ken McCall [GRO]; Nick Read [GRO]; Alisdair Cameron [GRO]; Cooper, Tom - UKGI [GRO]  
**Cc:** Debbie.K Smith <[GRO]>; Owen Woodley <[GRO]>; Shikha Hornsey <[GRO]>; Patrick Bourke <[GRO]>; Lisa Cherry <[GRO]>; Watts, Alan <[GRO]>; Emanuel, Catherine <[GRO]>; Rodric Williams <[GRO]>; andrew.parsons <[GRO]>; Lord, William <[GRO]>; Veronica Branton <[GRO]>  
**Subject:** GLO - Settlement Achieved - Confidential and Legally Privileged

All

I am pleased to advise that the long running GLO proceedings has settled.

Comms will be issued tomorrow morning but the headlines are:

1. Financial payment of £57.75m inclusive of the £5.5m CIJ costs to be made within 3 working days;
2. Material non-financial aspects of the settlement include:
  - a. The establishment of a historic shortfall group which will manage future claims in respect of legacy horizon and HNG-X;
  - b. Agreement to resolve outstanding issues with insolvent claimants (e.g withdrawal of proof of debt/discontinuance);

- c. Complete release save for future potential malicious prosecution claims if those claimants have their convictions overturned;
- d. Obligation to follow leading criminal QC advice in dealing with convicted claimants;
- e. Undertaking by Freeths and Therium not to act or solicit for future claimants;
- f. Parties to follow the joint press statement and not to make any defamatory remarks. This is a fair and balanced statement which also includes a number of favourable comments about Post Office.

There are of course further issues that will need to be managed following the above settlement including:

- 1. Operationalising the Common Issues Judgment to ensure compliance with that judgment;
- 2. Establishing and operationalising a historic shortfall group to manage new claims in respect of the legacy horizon and HNG-X (see my note to Board last night);
- 3. Managing issues arising from the convicted claimants including disclosure obligations and referral to the CCRC in accordance with our advice;
- 4. Monitoring and management of comms (both internal and external) which Patrick Bourke is leading on;
- 5. Monitor the response/ reaction to the handing down of the Horizon Issues judgment at 2pm on Monday 16 December. Contingency plans are already in place. Please note the HIJ judgment is still subject to embargoed and therefore not to be communicate outside of Post Office.

The Board Sub-Committee discussed the above plans earlier today and a further GE meeting is being held on Thursday to update and advance the above. Should you have any queries in the meantime, do let me know.

Finally, there are a large number of people to thank for bringing these proceedings to resolution but in short it has been a great team effort from the Board and its GLO Sub-Committee, GLO Steerco members who represented teams across the business and Legal including the external lawyers.

Kind regards  
Ben



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