

## Formal Management Review I

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8 April 1998

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### DEVELOPMENT - John Meagher

#### Product

- EPOSS
  - Functional specification being developed through workshops and issues
  - new production plan for PPDs discussed and agreed in principle
  - new drafts awaited for test preps
- APS
  - APS AIS received and reviewed but document not considered sufficient to clear A2A
  - new production plan for PPDS discussed and agreed in principle
- BPS
  - EVP (see security)
  - new production plan for PPDS discussed and agreed in principle
- OBCS
  - new production plan for PPDS discussed and agreed in principle
- Accounting
  - reports documentation reviewed but reports are unacceptable

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### DEVELOPMENT - John Meagher

#### Security

- FRMS
  - user documentation received
  - HLTPS reviewed and nil comments returned
  - awaiting FRMS product development plan
- EPOSS
  - expect to authorise ACP v2.0 by 3 April
- BPS
  - resolution of outstanding EVP issues
    - verbal agreements reached with ICL Pathway and Sponsors
    - awaiting new iteration of EVP requirements paper
  - PCHL authorisation HD issue
    - taken forward with ICL Pathway at joint meeting with a work plan agreed
    - awaiting finalisation of dates of work plan activities from ICL Pathway
- Infrastructure
  - SFS v3.0 approved with caveats
  - physical security
    - all site surveys have been conducted and Pathway notified of areas of concern which may impact acceptance
    - state of readiness of central sites at time of the surveys would not meet acceptance criteria
    - awaiting response from Pathway on template for conformance plan
  - agreement reached per scope and content of infrastructural security test coverage

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### DEVELOPMENT - John Meagher

#### Technical

- Migration
  - working with Pathway but progress is slow
    - first handshake missed
    - MiECCO and MiMan functional specs
    - delays due to POCL and Pathway not being able to agree commercials of proposed migration strategy
- Contingency
  - little progress made by any of the assurance teams
  - little visibility of Pathway having done much work in this area
  - expecting Service Management to drive POCL side
  - starting to become a critical path activity
- Interfaces
  - TIP
    - progress is being made with all teams talking to each other
    - two key issues remain
      - agreement on how exceptions handled
      - there may be a dependency on the resolution of the EPOSS issues
  - Reference Data
    - there are recognised issues with the interface
      - technical team are engaged in resolving them
      - likely to encounter commercial issues

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### DEVELOPMENT - John Meagher

#### Technical continued

- Reference Data
  - End to end data architecture is being documented
  - Validation will begin in 2 weeks which should highlight the main data issues
  - Pathway are performing an assessment of their use of Reference Data
  - first drop of Reference Data due on 1 April
- Infrastructure
  - poor visibility of Pathway's infrastructure
  - awaiting CCNs for known changes to Pathway's original solution
    - 4 data centres proposed as 2
    - non-ISDN likely to be proposed as Frame Relay
    - Horizon Light

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### TESTING - Simon Rilot

#### DIT 1

- unlikely to achieve planned/expected scope
  - problems with TIP interface
  - problems with Temporary Token transactions over CAPS interface

#### DIT 2

- a detailed risk assessment for entry to DIT2 will arise from a joint meeting of test managers on Monday 6 April

#### MO/E2E

- preparation underway and on target, but
  - no BES transactions
  - potential problems with POCL environments
    - parallel and disparate dates needed for MO/E2E
    - other planned activities for POCL groups

#### Risks

- degree of potential change to baseline
  - EPOSS
  - change to tech design in areas such as TPS
- ref data related problems, potential impact on later test phases
- skill/resource availability
- acceptance activity, will it be required during MO/E2E and what will effect be across all test phases?

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### TESTING - Min Burdett

#### POCL Systems

- Interim TIP
  - subject to no major changes arising from the outstanding design issues, Interim TIP is on track for all test phases and go live for NR2
- Reference Data Project
  - subject to no major changes arising from the outstanding design issues, Reference Data is on track for all test phases and go live for NR2
- HAPS Interface Project
  - on track for all test phases and go live for NR2



1

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### TESTING - Simon Rilot

#### CAPS and Feeder Benefit Systems

- Nile 1.0
  - CAPS Release 3 will be delivered as planned on 13 April 98
  - ISCS Release 12 will be delivered as planned for 20 April 98
- Nile 2.0
  - CAPS testing has been aligned to all major test phases of Nile 2
  - CAPS will be ready to support all agreed test activities including
    - E2E on 1/6
    - Model Office on 8/6 using JSA
- Y2K compliance
  - A significant part of the DSS IT programme aims to ensure Y2k compliance as detailed in CAPS plans



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### ACCEPTANCE - John Meagher

- concerns over the viability of the acceptance plan
- concerns over the resource implications of the acceptance plan for both Horizon and Pathway
- ready to review acceptance specifications
  - all reviewers identified and informed
  - first specs due on w/c 6/4
  - everyone in the loop for the review panel
  - ICL Pathway acceptance manager is aware of review process

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### MIGRATION 1C TO 2 - Bruce McNiven

#### In-Office Migration Strategy

- sign off was due on 16 March
  - development hampered due to continuing changes of management personnel within Pathway
  - Pathway experiencing problems in signing off their own document because it has been heavily sourced on information provided by Horizon Staff
  - no evidence of agreed way forward
- high risk area with impacts on:
  - training of field support staff
  - input to model office

#### Migration Strategy for 1c to 2

- although the strategy has been signed off, significant additional detail needs to be developed
- subsequent documentation is still thin
  - expecting a wide range of comments from reviewers with inevitable impact on production timescales
  - Pathway have not taken up POCL's offer of informed resource to support their document production
- critical path activity for NR2

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### IMPLEMENTATION - Bruce McNiven

#### National Rollout Strategy.

- delays caused by CAPS requirements issue
  - Pathway need more sight of CAPS benefit migration policy
  - joint Sponsor and Pathway meeting scheduled for 15 April
- Horizon Light still not specified as a product which will impact NRO

#### Split Infrastructure Strategy

- delayed due to commercial ramifications
- not possible to determine when this agreement will be reached
- clear implications for rollout
  - impact on pool of modified outlets available

#### POCL Business Decisions

- Horizon are actively tracking, and pressing for resolution, a number of issues which have potential dependencies on Rollout
  - user guide ownership and production
  - operational business change process ownership
  - sub-postmaster buy-in package
  - business approach to steady state training
  - available training window and POCL's robust management of the sub-postmaster contract to ensure attendance

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### LIVE TRIAL - Mitchell Leimon

- 1c->2 migration - timetables for start and completion
- Review meeting, Friday
- 2nd benefit availability
- Issues paper out next week
- Strategy paper this month



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### SERVICE SUPPORT - Graham Beck (Bruce McNiven?)

- NO STATUS PROVIDED

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### FUTURE RELEASES - Mitchell Leimon

- Nile 2+ working group in operation
- Steps agreed (plan for a plan)
- Challenge to get to RCD by 31 May

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### FALLBACK AND CONTINGENCY PLANS - Mitchell Leimon

- Plan A v. Plan B
  - Pathway concerns unfounded
- Informal offer of C1 and C2 withdrawn
- 'Switch not slip'
  - decision point - prior to Model Office
  - slippage method:
    - fixed model office duration
    - contingency for extra testing