

Message

From: Steve Allchorn [mailto:[REDACTED] GRO]
on behalf of Steve Allchorn <[REDACTED] GRO>
Sent: 20/03/2013 11:35:46
To: Ian Henderson [mailto:[REDACTED] GRO]
CC: Ron Warmington [mailto:[REDACTED] GRO]; Susan Crichton [mailto:[REDACTED] GRO]
Subject: RE: Second Sight Update

Ian

Mark Pearce certainly believes that they do. There is general evidence that suggests CSC have been a little slow to react to business requests over the past few months – not just for this instance. I'll check in with Mark for an update.

Steve

From: Ian Henderson [mailto:[REDACTED] GRO]
Sent: 20 March 2013 10:50
To: Steve Allchorn
Cc: Ron Warmington; Susan Crichton
Subject: RE: Second Sight Update

Steve

Many thanks.

Can I take it from the delayed CSC response that they do hold email archives for the relevant period?

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

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From: Steve Allchorn [mailto:[REDACTED] GRO]
Sent: 20 March 2013 09:27
To: irh
Subject: Second Sight Update
Importance: High

Ian

Below is the current status with regard to gathering documentation on our Bracknell site operations and other specific enquiries.

Susan Crichton and Lesley Sewell are already fully aware of this status – they requested it earlier this week – therefore none of this will be any surprise to Susan when you meet with her.

Attached are the Fujitsu Security policies that were in place in 2008 and the Fujitsu policy on the management of buildings access and access to systems. I do have a concern that the current information flow from Fujitsu is slow. I will be escalating this through my main contact – Pete Newsome – today.

Any further thoughts from yourself – if you have them - would be welcome.

Establish any formal documentation relating to the operational set-up, data security protocols and the control environment within the Bracknell site during 2008

I have spoken to both Peter Stanley (Architect) and Pete Newsome (Fujitsu) on obtaining information relating to the above. Peter Stanley has stated to me that our Architects have no formal documentation on record relating to our Bracknell site therefore I am almost completely reliant on Fujitsu providing any documentation. Pete Newsome engaged with the Fujitsu Security team early last week for them to source. To date I have only received the **security policies** as they existed in 2008 (x2 documents) and the Fujitsu **user management policy for buildings and systems access** (x1 document). Pete has admitted that tracking down information relating to the Bracknell site itself has been difficult, hence slow progress but continues to chase. I have reiterated the urgency of the request. Will escalate if situation continues.

Provide a ring-fence on all emails since 2008 for listed employees deemed as involved in Bracknell operations

Mark Pearce was provided with the list of employees w/c 3 March to instigate the action with CSC. Mark predicted that the task would probably take CSC a week to complete. As of this point it remains outstanding. Mark's comment is that CSC have been slow in react to the request, however he believes this will be completed this week. Mark will provide me with details of the process and collation of the archive files and how the information is stored.

Investigate whether there were any known issues with Bureau de Change transactions during the Summer of 2008

I spoke initially with the Bureau team (Eddie Jarman) who then suggested speaking with Mark Wood in Chesterfield. Mark then directed me to Andy Wynn (Relationship Manager), who by all accounts is already conducting investigations work for Second Sight on our behalf.

The outcome is that the only related issue that can be established in 2008 regards duplicate remittance pouches for which there is a clear process for the Branch Manager to follow and which is backed up on Horizon help. This scenario incurs when a pouch is scanned into the system but then the Branch Manager recognises they have made an error with regard to pouch content – e.g. they forgot to include a remittance summary etc. A second pouch would then need to be used and scanned into the system – meaning that two pouches are logged. There is a reversal process for the manager to instigate that takes the first pouch off of the system.

Steve Allchorn I IT & Change Lead CPMO Manager



2nd Flr, Central Wing, 148 Old Street, LONDON, EC1V 9HQ

GRO Postline GRO

GRO Mobex GRO

steve.allchorn@ GRO

Post Office stories



@postofficenews



From: irh [mailto:irh@postofficenews] **GRO**

Sent: 18 March 2013 17:54

To: Steve Allchorn

Subject: Re: Today's meeting

Steve

Thanks. I'm happy to be drip fed!

I have a meeting with Susan Crighton on Thursday so I really need an update by Wednesday

Many thanks

Ian Henderson

Sent from my iPad

On 18 Mar 2013, at 17:29, Steve Allchorn <[mailto:steve.allchorn@postofficenews]> **GRO** wrote:

Hi Ian

I thought it about time I provided an update on where I have got to regarding the actions below.

Can you let me know whether you want me to drip-feed through any documentation I gather or prefer to agree a date by which I'll send you all I have.

It's rather limited at the moment in terms of quantity but I guess every little helps.

Thanks

Steve

From: Ian Henderson [mailto:ian.henderson@postofficenews] **GRO**

Sent: 27 February 2013 17:01

To: Steve Allchorn

Cc: Lesley J Sewell; 'Ron Warmington'

Subject: RE: Today's meeting

Sensitivity: Confidential

Thank you Steve

I appreciate your help with this

With best wishes

Ian R Henderson CCE CISA FCA
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From: Steve Allchorn [GRO]

Sent: 27 February 2013 16:58

To: Ian Henderson

Cc: Lesley J Sewell; Ron Warmington

Subject: RE: Today's meeting

Sensitivity: Confidential

Thanks for the clarification Ian, very helpful.

I will work on the basis of gathering whatever original documentation I can against the listed item areas and will additionally ensure I retain an audit trail relating to source.

Steve

From: Ian Henderson [mailto:[irh@\[GRO\]](mailto:irh@[GRO])]

Sent: 27 February 2013 16:49

To: Steve Allchorn

Cc: Lesley J Sewell; Ron Warmington

Subject: RE: Today's meeting

Sensitivity: Confidential

Steve

Good to hear from you and many thanks for the action list

The items listed are fine but please bear in mind that we are looking for original contemporary documents rather than summaries. I see this as largely a document collation exercise rather than the preparation of summaries, synopsis etc.

What I'm trying to do is to get inside the head of people who were working on or associated with this project and find out what was actually going on.

Also please bear in mind that this matter relates to potential litigation and you need to take care to document the work you do and where each document comes from. It is also important not to alter the content of or the meta-data associated with any documents.

Please give me a call if you want to discuss any of this.

With best wishes

Ian R Henderson CCE CISA FCA

Advanced Forensics - London, UK

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GRO

From: Steve Allchorn

GRO

Sent: 27 February 2013 15:22

To: Ian Henderson

Cc: Lesley J Sewell

Subject: RE: Today's meeting

Sensitivity: Confidential

Hi Ian

Through my subsequent meeting with Lesley, I believe the list below represents the immediate agreed actions.

Please let me know if your interpretation is any different.

- 1) Provide a synopsis of the history of Bracknell in relation to set-up and operations prior to 2008.
- 2) Provide an overview of data management within Bracknell – how and what data is obtained, used, encrypted etc. and the protocols that exists around it.
- 3) A view on the control environment within Bracknell and how this has developed/alterd since 2008.
- 4) Provide a ring-fence on all emails since 2008 for listed employees deemed as involved in Bracknell operations. (Note: some of these individuals may have since left the POL business).
- 5) Investigate the archive attendance/registration list for Bracknell on the specific day in 2008 Mr Rudkin visited the site in an attempt to ascertain who was involved and engaged with on the site tour.
- 6) Investigate whether there were any known issues with Bureau de Change transactions during the Summer of 2008 and summarise.

Thanks

Steve Allchorn IIT & Change Lead CPMO Manager

<image001.jpg>

<image002.png>

2nd Flr, Central Wing, 148 Old Street, LONDON, EC1V 9HQ

<image003.png>

GRO

Postline

GRO

<image004.png> **GRO** Mobex **GRO**
<image005.png> steve.allchorn **GRO**
<image006.png> Post Office stories
<image007.png> @postofficenews
<image008.jpg>

From: Lesley J Sewell
Sent: 27 February 2013 14:59
To: Ian Henderson
Cc: Steve Allchorn
Subject: Re: Today's meeting
Sensitivity: Confidential

Ian

Thank you. I've copied Steve who will be picking up the actions from this morning.

Lesley

Lesley J Sewell
Chief Information Officer, Post Office Ltd
148 Old Street LONDON EC1V 9HQ

Tel: **GRO**

Mob:

Email: lesley.j.sewell **GRO**

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On 27 Feb 2013, at 14:05, "Ian Henderson" <irh **GRO**> wrote:

Lesley

I'm sure you have my contact details, but I thought I'd send you an email as well

Thank you for your help this morning. Please let me know if I can help with any of the detail.

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

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