

Message

From: Ben Foat [Ben.Foat@GRO]
Sent: 23/09/2019 17:27:28
To: Rodric Williams [rodric.williams@GRO]; Andrew Parsons [andrew.parsons@GRO]; Watts, Alan [Alan.Watts@GRO]; Emanuel, Catherine [Catherine.Emanuel@GRO]; Angela Van-Den-Bogerd [angela.van-den-bogerd@GRO]; Mark Underwood1 [mark.underwood1@GRO]; Julie Thomas [julie.thomas@GRO]; Amanda Jones [amanda.jones@GRO]
CC: Sherrill Taggart [Sherrill.Taggart@GRO]
Subject: FW: GLO Board Actions
Importance: High

Apologies – sent previous email too soon. Below are the actions on GLO arising out of GLO Board SubCommittee and Board today.

Actions:

1. Board Subcommittee Actions are still outstanding:
 - a. Claimants' perspective of quantum
 - b. Individual quantum analysis
 - c. Then what it likely takes to settle v losing in Court (there appeared to be divergence of view – I thought the agreed view is that it would cost less to settle in Court v what it would take to settle it but there was a challenge). It would be helpful to have an agreed position before Board.
 - d. Merits Opinion for UKGI / BEIS
 - e. Process/ protocol for UKGI/BEIS authorisation for settlement
 - f. Criminal Conviction category – likely quantum analysis (which would likely include sigma etc)
2. Operational Workstream Update (what was required to be changed, what has changed, and what is still to change)
3. Horizon Contingency needs to update on what the Comms will be together with the solutions to foreseeable outcomes (ie do we have the mobile vans in place; what would a different reconciliation statement look like; do we know the liability / termination provisions of the Fujitsu contracts). A lot is on "process" rather than answers / solutions (I suspect that some of these are actually in Julie's team so let's join up there).

I query whether we need more litigation resource given the slowness of responding particularly with Shareholder requests which should be actioned and delivered urgently. Can we please consider the HSF secondees.

Please ensure that these are delivered / escalated if necessary.

Thanks

Ben

**Ben Foat**

General
 Counsel
 Ground Floor
 20 Finsbury
 Street
 LONDON
 EC2Y 9AQ

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 'Excellence In-house' at
 the Law Society Excellence
 Awards 2018

Mobile :

GRO

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From: Ben Foat

Sent: 23 September 2019 18:24

To: Rodric Williams <rodric.williams@postoffice.co.uk> **GRO**; Sherrill Taggart <Sherrill.Taggart@postoffice.co.uk> **GRO**; andrew.parsons <andrew.parsons@postoffice.co.uk> **GRO**; Watts, Alan <Alan.Watts@postoffice.co.uk> **GRO**; Emanuel, Catherine <Catherine.Emanuel@postoffice.co.uk> **GRO**; Angela Van-Den-Bogerd <angela.van-den-bogerd@postoffice.co.uk> **GRO**; Mark Underwood <mark.underwood1@postoffice.co.uk> **GRO**; Julie Thomas <julie.thomas@postoffice.co.uk> **GRO**

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