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From:	Ron Warmington - 2nd Sight	GRO	
on behalf of	Ron Warmington - 2nd Sight	GRO	
Sent:	01/09/2013 10:24:38		
To:	Angela Van-Den-Bogerd	GRO	
CC:	irh@2ndsight.eu; Susan Crichton	GR	:O
Subject:	Re: IN CONFIDENCE - Anil PANDIT		

Angela I had cleared the use of Anil with Simon and - I think it fair to say - Susan. But if all are more comfortable with someone else or nobody joining that session I can stand him down. Alan and Kay were in favour so - if we are to stand him down I need to have the decency to inform them. Thanks anyway for the guick response. Ron.

Sent from my iPhone

On 1 Sep 2013, at 00:35, Angela Van-Den-Bogerd GRO wrote:

Hi Ron,

I'm not aware that anyone other than you and Ian were approved to work on the POL investigation – have I missed this? I've not met Anil so am unable to comment on him as individual, a former Spmr or indeed as a relief Spmr. And I'm not adverse at all to having a knowledgeable and up to date Spmr in attendance however I would question whether Anil meets this requirement as I'm not aware that Anil has undertaken any relief Spmr work since 11/12 so therefore may not be as up to speed as we would need on the day. I can certainly arrange for a more operational POL person to be at the session to answer any questions around the detailed workings of a branch or if we prefer I could ask a Spmr or two if they would be prepared to attend to do the same. That said is not your case study session about how the advisors help the Spmr present their case to you for investigation – rather than about the investigation itself as this is what you'll do? Please correct me if I'm off track here.

Either way I think the overriding consideration is that we have people who are able to be objective and factual when dealing with any questions and if the day is to be effective as a training day we all need to keep the content on a neutral basis and not get drawn on issues that might be best discussed in another forum.

Regards, Angela

Angela Van Den Bogerd I Head of Partnerships

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From: Ron Warmington GRO
Sent: 30 August 2013 19:56

To: kay GRO ; Andy Holt; Susan Crichton

Cc: 'Ian Henderson'; alan.bates GRO ; Angela Van-Den-Bogerd

Subject: RE: Anil PANDIT **Sensitivity:** Confidential

Andy (Holt) had his doubts as to whether this was a good idea... So he and I discussed the matter during a phone call earlier this evening. Andy's gone away to think about it - and discuss with Angela. If Julian Wilson will be there, that's GOOD. Because he's great - and very articulate too - on coal-face matters. But he's a complainant (isn't he?). Anil, on the other hand, is under instruction - from me - to be STRICTLY NEUTRAL. I'd have thought POL would be glad to have a neutral, well-informed, highly experienced, Relief SPMR there to help us answer any detailed questions that come up (I know we'll be trying to keep this high level but these are SMART people and they'll know the difference between keeping to the Agenda and Relevant Issues vs bluff, bluster and ignorance (I appreciate that Angela will know most of the answers). It'd be a chance for Ian and me - and all of us - to check Anil out too. Only downside is (negligible) cost. It was Alan that suggested inviting him and I thought the idea a good one.

Looking forward, the alternative source of current-SPMR skill input to 2nd Sight was offered by Angela when she, Andy and I met in Swindon (inject people from her team - in addition to Kathryn and Shirley). BUT... will any such person - from that low down in the POL organisation - be there with us on the 5th... and won't any such person have a serious conflict of interest to deal with (i.e. would he or she be courageous enough to criticise POL procedures, systems and people if that was what was justified?).

Anil is on standby and is ready to come on Sept 5th if I give him the nod.

Regards Ron.

From: Kay Linnell GRO
Sent: Friday, August 30, 2013 2:19 PM

To: 'Ron Warmington'; andy.holi GRO susan.crichton GRO

Cc: 'Ian Henderson'; alan.bates GRO

Subject: RE: Anil PANDIT Sensitivity: Confidential

Absolutely fine by me

Kay Miss Kay Linnell Kay Linnell & Co Brick Kiln Cottage The Avenue, Herriard Near Basingstoke
Hampshire RG25 2PR
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Kay Linnell & Co, Brick Kiln Cottage, The Avenue, Herriard, Near Basingstoke, Hampshire RG25 2PR
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From: Ron Warmington GRO

Sent: 30 August 2013 14:18

To: andy.holt GRO ; susan.crichtor GRO
Cc: 'Ian Henderson'; alan.bate GRO ; kay GRO

Subject: Anil PANDIT **Sensitivity:** Confidential

In order that we have current SPMR skill available on Thursday and to help Ian and I in the Case Study Delivery, and in addition to the excellent Julian Wilson that Alan is sending along with Kay, I'd like to invite Anil Pandit, the relief postmaster who's approved to work with 2nd Sight on the investigation. That OK with you? Be glad to know soonest.

Ron Warmington CFE, FCA

Director

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