

**Angela Van-Den-Bogerd**

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**From:** John Breeden  
**Sent:** 05 December 2010 21:50  
**To:** Angela Van-Den-Bogerd  
**Cc:** Sue Huggins; Tracy Marshall; Lin Norbury; Andy Bayfield; Mike Granville  
**Subject:** FW: Horizon Integrity - Final report 02/08/10  
**Attachments:** Horizon integrity 020810.doc

Angela,

The second email re Horizon integrity.

Regards

John

**John Breeden**  
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**From:** Lynn Hobbs  
**Sent:** 03 December 2010 18:17  
**To:** John Breeden  
**Subject:** FW: Horizon Integrity - Final report 02/08/10

As per previous email

Lynn

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**From:** Rod Ismay  
**Sent:** 02 August 2010 17:55  
**To:** Mark Burley; Lesley J Sewell; Andy Z Mclean; John M Scott; Lynn Hobbs; Sue Huggins; Mike Granville; Rob G Wilson; Mandy Talbot; Keith Woollard; Michele Graves  
**Subject:** Horizon Integrity - Final report 02/08/10

Dear all – please find attached the final report for the briefing with Dave Smith today.

Please bin the previous drafts which I have sent you. I have received several subsequent clarifications and additions.

Thank you for your input into this report.

Whilst this report continues to support our premise regarding the integrity of Horizon, there are a number of associated improvement ideas arising and we need to work together on those.

Thanks, Rod

06/12/2010

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**From:** Rod Ismay  
**Sent:** 02 August 2010 17:49  
**To:** David Y Smith; Mike Moores; Mike Young  
**Subject:** Horizon Integrity - Final report 02/08/10

Dear all - Please find attached the final report.

Dave – please replace the draft version I sent for your meeting earlier today. There are 2 main additions since then:

- 1 – section 4d – a page on the justiceforsubpostmasters.org website and specific comments it makes
- 2 – section 5 – a new introductory paragraph to put it into context of the 230 million transactions per month across our network

I shall liaise with the people cc'd regarding next steps on the improvement ideas noted.

Thanks, Rod

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