

23 JUL 1999 - 670

Electronic *memo*

To Ian Turrell/POCL/POSTOFFICE@ GRO Keith K
Baines/POCL/POSTOFFICE@ GRO Liz
Blackburn/POCL/POSTOFFICE@ GRO

cc
Hard Copy To
Hard Copy cc

From Jerome Brice/POCL/POSTOFFICE
Date 23/07/99 14:04

Subject Fwd: LT2 snapshot

News of balancing at 9 of the LT2 outlets - doesn't sound too promising

To David McLaughlin@ GRO Graham Katon@ GRO Julie
Pope@ GRO Naresh Mohindra@ GRO Simon Bond@ GRO
Adele Henderson/POCL/POSTOFFICE@ GRO Adele
Kilcoyne/POCL/POSTOFFICE@ GRO Andrew
Radka/POCL/POSTOFFICE@ GRO Bruce
McNiven/POCL/POSTOFFICE@ GRO Clare
Dryhurst/POCL/POSTOFFICE@ GRO Dave
Barrett/POCL/POSTOFFICE@ GRO Don
Grey/POCL/POSTOFFICE@ GRO Douglas
Craig/POCL/POSTOFFICE@ GRO Edward
Inches/POCL/POSTOFFICE@ GRO Gail
Morley/POCL/POSTOFFICE@ GRO Graeme
Seedall/POCL/POSTOFFICE@ GRO Graham
Shervington/POCL/POSTOFFICE@ GRO Harvey
Skipsey/POCL/POSTOFFICE@ GRO Jerome
Brice/POCL/POSTOFFICE@ GRO Kate
Doyle/POCL/POSTOFFICE@ GRO Kevin
Lenihan/POCL/POSTOFFICE@ GRO Kjetil
Fuglestad/POCL/POSTOFFICE@ GRO Mark
Kelly/POCL/POSTOFFICE@ GRO Paul N
Harris/POCL/POSTOFFICE@ GRO Peter
Restarick/POCL/POSTOFFICE@ GRO

cc
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From Jonathan Rogers@ GRO
Date 23/07/99 13:00

Subject LT2 snapshot

Please find attached.

7-2



BAL 2207.DOC

Jonathan

GRO

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BSM snapshot report

Snapshot on the cash account balance on Wed 21 July from the 9 Live Trial Two outlets that are live.

- 9 Offices due to complete cash account on NR2
 - All offices completed a cash account and rolled over into the next cash account period.
- 9 Offices reported losses and gains
 - 3 of which may have been migration errors
 - total loss discrepancy = £513.61
 - total gain discrepancy = £829.96
- 6 Offices experienced system/hardware problems
 - one of which was a back office printer problem
- 9 offices were supported by HFSOs

The mean balance time was:

For stock units

- 1 hr 51 min

For cash accounts

- 1 hr 8 min

Total time (stock unit & cash account)

- 2hr 55 min

Full details will be available in the Live Trial Report 15.