

Message

From: Andrew Winn [GRO]
on behalf of Andrew Winn [GRO]
Sent: 09/05/2013 14:59:11
To: Simon Baker [GRO]
CC: Jenkins Gareth GI [GRO]
Subject: Local suspense POL 238

Simon

Two versions. I've been unable to cut my initial summary further so will send that. This is really brief.

- The 14 branches impacted had to fulfil 4 specific conditions.
- Losses and/or gains were not archived as intended in 2010.
- In 2011 and 2012 these losses or gains distorted the branches' balances at the same time each year.
- Finance Service Centre (FSC) balances were impacted by equivalent unexplained values.
- In 2011 these values were written off bar the 2 largest values which were associated to branch discrepancies settled centrally and challenged by 2 branches.
- Fujitsu have resolved the problem and put steps in place to avoid reoccurrence.
- FSC have prepared letters to branches to explain, pay back losses but not recover gains. Largest actual loss to a branch is £226.28

Andy Winn Relationship Manager



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