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CC: David Oliver GRO
Subject: Ministerial Commitments & Working Group ToR etc.

Attachments: POL\_Initial Complaints Review and Mediation Ministerial Commitments V4.doc; Terms of Reference - Working

Group FINAL.PDF; Terms of Reference.pptx; CaseReviewMediationPack[1].pdf

Rod,

Attached as requested:

- Ministerial Commitments DOC 3 pages 30 April 2014 see table
- Terms of Reference for the Working Group PDF 4 pages
- Terms of Reference slides PPT 4 pages summarising Ministerial Commitments etc.

Plus, incase also of use for background:

Overview of the Initial Complaint Review and Mediation Scheme – PDF – 13 pages – esp. first two pages.

Please let me know if I can help or clarify further.

Regards,

Matthew

**GRO** 

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