
From: Mark R Davies [GRO]
Sent: Thur 11/07/2013 9:02:57 PM (UTC)
To: George Thomson [GRO]
Cc: Paula Vennells [GRO]; Kevin Gilliland [GRO]; Susan Barton [GRO] Nick Beal [GRO]
Subject: Re: Panorama

Thanks George. Makes sense. Let me know how I can help.

Best wishes

Mark

Sent from my iPhone

On 11 Jul 2013, at 18:49, "George Thomson" [GRO] wrote:

Mark

If you contact Panorama, would it not be apparent to them that I had passed on their details, would look bad.

I will speak to them tomorrow, I will be very clear that the system is robust, but that we need to be better and more consistent when responding to claims of Horizon faults. In addition I will say better training is required.

If we are not careful these Horizon shenanigans will turn into a cottage industry.

Very Best

George

On 11 Jul 2013, at 16:38, "Mark R Davies" [GRO] wrote:

George

Many thanks for forwarding this. As you can see it was sent on to me.

I'd like to contact panorama. Are you ok with me doing so?

Best wishes

Mark

Sent from my iPhone

Begin forwarded message:

From: Sarah Paddison [GRO]

Date: 11 July 2013 16:11:41 BST

To: Mark R Davies <[REDACTED]>, Ruth X Barker

<[REDACTED]>, Nina Arnott

<[REDACTED]>, Martin Edwards

<[REDACTED]>, Alwen Lyons

<[REDACTED]>, Susan Crichton

<[REDACTED]>

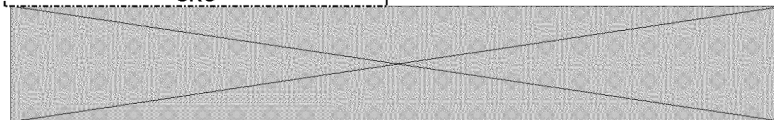
Subject: FW: Panorama

Please see email below fyi

Sarah Paddison | Assistant to the Office of the Chief Executive

1st Floor, Bunhill Row Wing, 148 Old Street, London, EC1V 9HQ

[REDACTED] Postline [REDACTED]
[REDACTED]
[REDACTED]



From: George Thomson [REDACTED]

Sent: 11 July 2013 15:51

To: Paula Vennells; Susan Barton; Kevin Gilliland; Nick Beal

Subject: Fwd: Panorama

FYI

Begin forwarded message:

From: "Paul Hook" [REDACTED]

Date: 11 July 2013 15:40:29 BST

To: "George Thomson" [REDACTED]

"Marilyn Stoddart" [REDACTED]

Subject: FW: Panorama

Hi both – Matt has been contacted by a producer at BBC Panorama (contact details below), which is considering running a programme on the Horizon / Justice for subpostmasters issue.

To inform their decision on whether to run with the programme or not, he's keen to talk to someone at the NFSP in more detail about our take on the issue, and about our experience of Horizon more broadly.

I don't feel confident enough in my knowledge of the system to do this. Therefore, would one of you be willing to talk to him?

I understand from Matt that he'd ideally like to talk to us today or tomorrow.

Many thanks
Paul

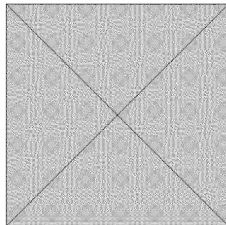
From: Matt Adams [GRO]
Sent: Thursday, July 11, 2013 15:36
To: Paul Hook
Subject: Panorama

Hi Paul,

The Panorama researcher is Conor Spackman on [GRO]
[GRO] or [GRO]

Thanks, Matt.

Matt Adams
Account Director
Cobb PR
Jolly House, 2 Langney Road
Eastbourne, BN21 3EU
T: [GRO]
E: [GRO]
Follow us on twitter.com/wearecobbpr
www.cobbpr.com



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