
From: Ron Warmington [GRO]
Sent: Thur 27/06/2013 5:31:28 PM (UTC)
To: Susan Crichton [GRO]
irh@ [GRO]
Subject: RE: Hi

Wow... Croatia? Are you trying to get far enough away that the shockwave won't impact?

Seriously, it's all getting a bit heated, not least because of the need to disclose those two Horizon 'defects' (Gareth Jenkins calls them 'bugs' in his report) that impacted 77 sub post offices and resulted in some SPMRs "being asked to make good an incorrect amount" (wording from Gareth's 23/06/13 report sent to us).

The problem is that, in answer to James' question (which he is bound to ask): "Have you (2nd Sight) found any instances of a defect in Horizon that led to a shortages for which any SPMR was held accountable?" The answer might not be "No"... but, in any event, POL has disclosed two software defects that did have that effect, albeit POL dealt with them very properly and wrote off the differences that had arisen. That correction process looks to have taken over a year in regard to the differences arising from one of the defects, however.

We are also still trying to bottom out the Rudkin matter and that looks as though it will go to the wire.

Best regards, Ron

-----Original Message-----

From: Susan Crichton [GRO]
Sent: Thursday, June 27, 2013 6:06 PM
To: 'ron.warmington@ [GRO]'; irh@ [GRO]
Subject: Hi

Hi from sunny Croatia - given the short time scales wondered how things were going with the report?

Thanks
Susan

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