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**From:** Belinda Crowe[IMCEAEX-  
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F5B4958A8917220@C72A47.ingest.local]  
**Sent:** Wed 27/08/2014 3:58:27 PM (UTC)  
**To:** Chris Aujard [GRO]  
**Cc:** Belinda Crowe [GRO] Gavin  
Lambert [GRO]  
**Subject:** Update for the Board?

Chris, do you want to update the Board just in case the Second Sight report or our response to it becomes public? Below is a slightly amended version of a note I drafted for the Board on Friday evening as that we had something ready should it be needed. I had started with quite a detailed note but Alwen suggested that it should be shorter and simpler – the thrust of which was, this has happened, we are managing it.

Copying Gavin as an update on where we are.

Best wishes  
Belinda

Just a note to update you. We are now entering a challenging time with Second Sight and the mediation scheme, which was expected. The most recent issue is a thematic report which the Working Group agreed Second Sight should produce. This report seeks to highlight common themes raised by applicants to be used as a reference for individual cases, enabling Second Sight to produce short, focussed case reports for each applicant, cross referenced to the thematic report. The usefulness of this report for applicants, Post Office and mediators depends on it being accurate and of a high quality. However, the final report is, in our view, **inaccurate in important areas, contains no clear statement of the evidence upon which many of the opinions expressed in the report are based, and that it includes matters which are beyond the scope of the Scheme and/or Second Sight's professional expertise as forensic accountants.**

Sir Anthony Hooper, despite our attempts to delay the issue of the report until the Working Group had an opportunity to discuss it (with a view to improving it), he decided that the report should be issued to those applicants and advisors whose cases, in the opinion of Second Sight, are referenced to the content of the report. Consequently the report was sent to nine applicants and their advisors yesterday, although this number will increase as second Sight produce more reports). Today Post Office has written to the recipients of the Report to advise them that the report is not endorsed by Post Office for the reasons stated above and that we will provide our own detailed report shortly. We are working across all business areas and with Fujitsu to pull that together as quickly as possible.

There is a possibility the report and/or our letter may be leaked. So this email is to alert you to that possibility and reassure you Mark and his team have the reactive lines if necessary. Our hope is that you will see nothing. The report and our letter are marked confidential but we are, nevertheless, prepared for this to become public. However, we have taken the view that it is important for applicants to be aware of Post Office's position at the earliest stage to help manage expectations and also that we put a clear marker down for Second Sight and JFSA in terms of the scope of the Scheme (that is, that it was not designed for applicants to raise wide ranging complaints regardless of whether they are Horizon related).

If you would like any more information please let us know.

Cheers  
Chris

**Belinda Crowe**  
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**GRO** Postline **GRO**

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