From:	Sue Stewart[CN=Sue Stewart/OU=e/O=POSTOFFICE]
Sent:	Thur 13/06/2002 4:11:45 PM (UTC)
To:	Kevin Lenihan[CN=Kevin Lenihan/OU=e/O=POSTOFFICE@POSTOFFICE]
Subject:	Re: Cross Domain Meeting Framework

Kevin

We have developed a specific service review framework for Network Banking which we will be sharing with all the NB suppliers and hopefully getting their agreement to - this should be signed off by the beginning of next week after which I will send you a copy. With regards to the wider overarching framework for service review this is currently being overhauled to include Stock Ops which as you know have just become a part of Network Support - target date for this is the end of June. Once this is agreed we will then incorporate the NB one into it so we have a full picture across Network Support and all suppliers.

If you need a copy of the NB one before it is signed off let me know and I will send one across.

Weekly Stats Reporting - re your e-mail earlier today. Apologies for this - unfortunately I didn't get copied into last weeks report as I was on leave but my understanding was that the full set of information was being supplied. I am trying to ensure that this weeks is fully populated which is dependant on Ian Speck having the POEx info sorted out. I will take up the issue with Richard Poulton re an interim solution to the call coding issue.

I will let you know tomorrow morning if there are any problems.

Sue

To: Sue Stewart/e/POSTOFFICE@POSTOFFICE
cc:
Hard Copy To:
Hard Copy cc:

Date: 13/06/2002 03:43 PM
 From: Kevin Lenihan

 Subject: Cross Domain Meeting Framework

Sue,
as you know all the current Service Review Forums sit within the framework that your team own.   What stage is the new framework at ?

Kevin.