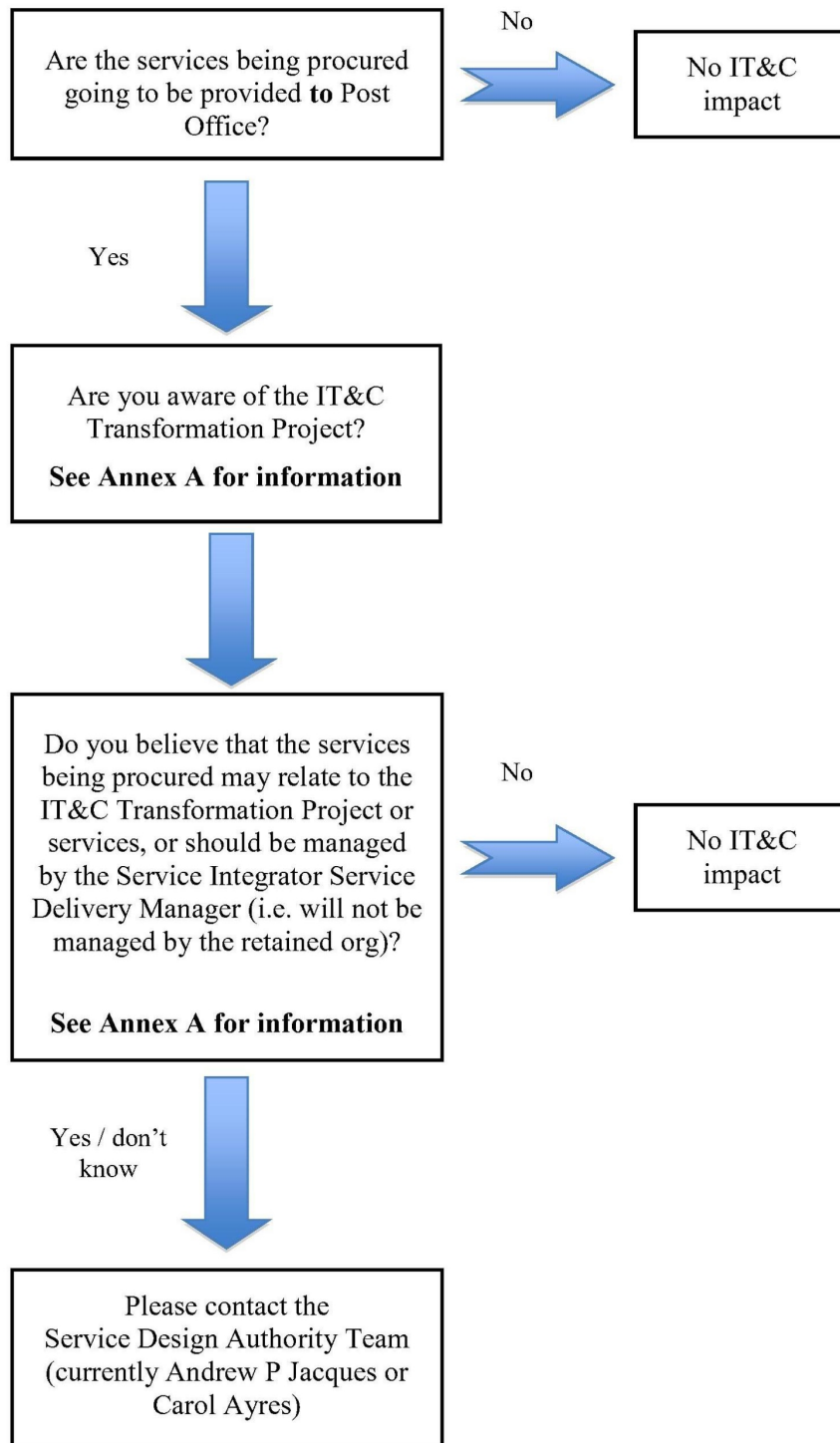


Post Office IT&C Transformation Project Procurement Guide



Annex A

IT&C Transformation Project

Post Office is undertaking a comprehensive information technology and communications transformation project (“**IT&C Transformation Project**”). This involves the provision of five main types of IT services provided by separate service “tower” suppliers (“**Service Towers**”). Post Office contracts with the Service Towers directly and the Service Integrator Service Delivery Manager (the “**SISD**”) manages the Service Towers to ensure that Post Office receives effective, stable and operable IT services from its suppliers.

In addition to the Service Towers, approximately 23 “incumbent suppliers” (“**Incumbents**”) of IT services to Post Office will remain. Post Office also has three panels of “framework” suppliers (“**Framework Suppliers**”) from whom Post Office can ask to provide services without having to procure them through a public procurement process. Services provided by the Incumbents will eventually be run off and replaced by the Service Towers or the Framework Suppliers.

The IT&C Transformation Project structure is set out below. **Please use this chart to identify if any of the services that you are procuring relate to any of the services provided through the IT&C Transformation Project and may need to be managed by the SISD.**

Service Tower Structure Chart

