
From: Andy Garner [GRO]
Sent: Tue 21/06/2016 9:18:20 PM (UTC)
To: Rob Houghton [GRO]; Sharon Gilkes [GRO]
Subject: Kevin Gilliland slides
Attachment: Network Business IT Performance 20160620_AG_v1.pptx

Sharon, Rob

Please see my Service Performance slide pack I am presenting to Kevin Gilliland and lead team tomorrow. There may be some content you could use for the QBR ? Sharon, Rich is trying to work up your May graphs this evening.

This continues to be a very manually cranked process which we need to improve and drive consistency across all our service areas. Would appreciate any feedback.

Thanks



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