

OCP 25882 Completed

Branch 226542 Transfer Out doubled up

Due to a system fault, the branch did a Transfer Out of £4000 and a corresponding Transfer In of £8000

Justification: Correct a loss of £4000 at the branch due to a system fault

When: Planned for 10/03/2010 16:00 with a duration of 30 minutes

Extra detail: The Transfer In details were incorrectly doubled up when they were written to the BRDB. This needs to be correctd using the Transaction Correction tool.

Regression: This change can not be regressed.

Comments

Gaby Reynolds (POL) wrote at 10/03/2010 15:35: From: emma.langfield GRO
[mailto:emma.langfield GRO]
Sent: 10 March 2010 15:33
To: RMGA Operational Change
Subject: Re: due @ 4pm today - OCP 25882: Branch 226542 Transfer Out doubled up

APPROVED

Other details

Raised by: Cheryl Card 10/03/2010 09:24

Monitored by: Cheryl Card

Peak: PC0195561

TfS: T2091569

Change at location: BRA01

Change type: Transaction Correction

Machine ID: PBDB001

Priority and risk

Priority: High

Risk: Low

Properties

New equipment: No

System build affected: No

Required on LST rigs: No

Required on Lewes rigs: No

Approval status

POA Operations

POA Service Management

POA SSC Support

Core Services SMC

APS-TIP-LFS-BDC-ETU

POL

Action status

POA SSC Support