

Horizon Capacity Report



Horizon Monthly Volumes – July 2007

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Retail and Royal Mail Group Account

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Monthly Volume of All Services

	FEB	MAR	APR	MAY	JUN	JUL
EPOSS	162,509,775	185,247,786	166,651,803	177,030,385	167,833,052	173,046,690
APS	21,493,139	23,539,555	22,291,746	22,820,762	21,639,442	22,241,268
NBS	20,697,556	22,704,215	22,281,808	23,138,371	21,565,656	23,217,500
DCS	2,905,479	3,500,766	3,183,886	3,355,456	3,304,377	3,332,898
ETU	1,403,575	1,515,215	1,367,879	1,487,867	1,432,050	1,498,069
DVLA	2,904,715	3,239,296	2,671,940	2,751,766	2,675,775	2,615,257
PAF	1,351,698	1,590,270	1,447,501	1,315,734	1,279,495	1,212,729
APOP	1,656,547	1,884,843	1,630,362	1,766,431	1,672,272	1,712,999
MGRM	30,236	41,228	173,693	424,482	454,235	467,200
TOTAL	214,952,720	243,263,174	221,700,618	234,091,254	221,856,354	229,344,610

Key Points

- Volumes reasonably consistent as expected – due to
 - 31 day Month
 - 5 Mondays in Month
 - No Bank Holidays
 - Impact of Summer Holiday
- Low impact from any Strike action
- Response times remain consistent
- No significant Failures
- APS continues decline, but this has been offset by the new Online Services

