

## Message

**From:** Belinda Crowe [IMCEAEX-  
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569F-4526-A078-F5B4958A8917220@C72A47.ingest.local]  
on behalf of Belinda Crowe <IMCEAEX-  
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569F-4526-A078-F5B4958A8917220@C72A47.ingest.local> [IMCEAEX-  
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569F-4526-A078-F5B4958A8917220@C72A47.ingest.local]  
**Sent:** 16/07/2014 10:47:23  
**To:** Sophie Bialaszewski [GRO]; Mark R Davies [GRO] Chris Aujard  
[GRO]; Melanie Corfield [GRO]  
**CC:** David Oliver [GRO]; Martin Edwards [GRO] Belinda Crowe  
[GRO]  
**Subject:** FW: Post Office - proposed July meeting  
**Attachments:** Post Office note, July 2014.pdf

For information

This is what James has sent. I am clearly on the copy list. I assume that JFSA and SS are also on the copy list.

David, could you please forward to Tony as a matter of courtesy to say that after some considerable to-ing and fro-ing this has just gone out. We had asked for the opportunity to let you know in advance when it was going out but unfortunately that did not happen. Paula has a call scheduled with JA tomorrow and we were not anticipating anything going out before then.

Best wishes

Belinda

**Belinda Crowe**

148 Old Street, LONDON, EC1V 9HQ

**GRO**

belinda.crowe

**GRO**

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**From:** ARBUTHNOT, James [GRO]

**Sent:** 16 July 2014 11:29

**Subject:** Post Office - proposed July meeting

Dear Colleague

I had hoped that we might schedule a meeting before summer during which the Post Office might offer us an update on how the mediation scheme is progressing. To this end I have been in correspondence with Paula Vennells, the Chief Executive, to see what might be arranged.

It appears that not a great deal can be added to what was said in our last meeting. The mediation scheme is progressing, but at a slower pace than any of us would have liked. Rather than hold a meeting just before Recess that will not reveal more than we already know, I would rather wait until autumn, but I do want to get a date in the diary for a meeting then.

I attach a note that Paula has sent which sets out the progress made since our last meeting. She has reiterated to me that the integrity of the mediation scheme requires that confidentiality of cases be respected. In a letter to me she has also said that individual case details may not be shared with us at any point, including at the end of the Scheme.

I would like to believe that at the end of the Scheme we will be presented with a report which shows why and how we got to the stage where so many individuals were (and still are) coming forward with their concerns and their often harrowing stories. I do believe that the mediation scheme has a good chance of righting things, but we shall all need clarity as to what happened and why, and how it is being put right.

Yours ever,  
James

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