

Message

**From:** Jonathan Swift [GRO]  
**on behalf of** Jonathan Swift [GRO]  
**Sent:** 24/02/2016 16:00:26  
**To:** Mark Underwood [GRO]; Christopher Knight [GRO]  
**CC:** Jane MacLeod [GRO]; Patrick Bourke [GRO]; Rodric Williams [GRO]  
**Subject:** Re: A letter drafted for Tim Parker to send to the Minister, briefing her on the outcome of your enquiry to date  
**Attachments:** postoffice-letter-24Feb16.docx

Dear Mark,

Thank you for the draft letter. Please see attached track-changed version, with some suggestions in it. Do feel free to adopt/or not, as you consider appropriate.

Regards,

Jonathan

Jonathan Swift QC

11 KBW

11, King's Bench Walk,

Temple, London. EC4Y 7EQ.

T [GRO]  
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**From:** Mark Underwood [GRO]  
**Date:** Friday, 19 February 2016 17:40  
**To:** Jonathan Swift [GRO]; Christopher Knight [GRO]  
**Cc:** Jane MacLeod [GRO]; Patrick Bourke [GRO]; Rodric Williams [GRO]  
**Subject:** A letter drafted for Tim Parker to send to the Minister, briefing her on the outcome of your enquiry to date

Dear Jonathan,

Please find attached a letter we have drafted for Tim Parker to send to the Minister, briefing her on the outcome of your enquiry to date. It describes the questions addressed in the review work, as well as the high level findings, and it summarises the further work that is being undertaken.

Are you satisfied that it is a fair reflection of the content of your review, findings and recommendations?

Kind Regards

Mark

Mark Underwood  
Complaint Review and Mediation Scheme

**GRO**

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