| iviessage    |                     |                      |              | *************************************** |     |                    | *************************************** |
|--------------|---------------------|----------------------|--------------|---|-----|--------------------|---|
| From:        | Veronica Branton    | CD                   | $\cap$       |   |     |                    |   |
| on behalf of | Veronica Branton    | GRO                  |              | GRO                                     |     |                    |   |
| Sent:        | 29/10/2018 22:20:17 |                      |              |   |     |                    |   |
| To:          | Tim Parker          | GRO                  | ; Ken McCall | G                                       | RO  | ; Thomas Cooper    |   |
|              | GRO                 | ; Shirine Khoury-Haq |              |   | GRO | ; Carla Stent      |   |
|              | GRO                 | Tim.Fr               | Tim.Franklin |   | ;   | ; Alisdair Cameron |   |
| į            | GRO                 | į                    |              |   |     |                    |   |
| CC:          | Paula Vennells      | GRO                  | ; Ben F      | oat                                     | GRO | ]                  |   |
| Subject:     | Board/ARC briefing  |                      | <u>-</u>     |   |     |                    |   |

Dear all

11000000

Please see below a message from Paula about tomorrow's ARC and Board meetings, as Jane is not going to be there.

Best wishes

Veronica

| "Dear all, |     |  |
|------------|-----|--|
|            | GRO | She has flown to Australia with our thoughts and |
| pravers.   |     |  |

We shall miss her around a few elements of the ARC/Board agendas, so I thought it might be helpful to explain beforehand - see notes below.

Any questions please ask me or Ben.

Best wishes,

Paula

## **Board**

1) GLO: Common Issues Trial (CIT) commences next Monday. In Jane's absence, I have asked David Cavender QC (lead counsel) and Andy Parsons (lead lawyer from WBD) to come to the Board and brief us on the strike out judgement, 'tone of voice' challenge from the judge, claimants' draft CIT opening submission, and if we have time - Horizon trial preparation. We have made good progress on contingencies - Al can update.

## IRRELEVANT

## ARC

- 5) ARC Directors FYI: Jane would have provided some colour around the areas noted below. My thanks to Ben Foat (deputy GC) for the updates on live industry legal risks/read-across to Post Office and for a short summary on PCI status since the paper:
- · PCI Non-Compliance: we have an technical solution (encrypting PCI-DSS at source (ie encrypting our PinPad estate)) which will take 9-12 months to deliver and cost approximately £8-£10m. We will seek to leverage/negotiate the front loading of this with Ingenico given that an upgrade would need to have been done in 4 years time. It is also important to note that there is no known security exposure because it is a closed system but POL will conduct a data audit by the end of the year to provide assurance regarding the security

status whilst remediation measures are undertaken. Progress has been made remedying approximately 90% of the issues identified by the QSA. IRRELEVANT · NDA Misuse: POL needs to ensure that it uses NDAs appropriately and they are not used to cloak, for example, criminal behaviour. The risk area that we will consider further is in relation to Whistleblowing. We will provide a more detailed note with recommendations to our processes shortly. **IRRELEVANT** Comms and contingency plans are in place and we continue to monitor the situation."

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