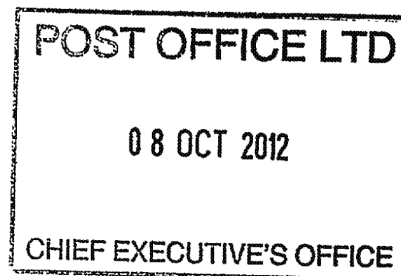


From: The Rt. Hon. James Arbuthnot, M.P.



HOUSE OF COMMONS  
LONDON SW1A 0AA



4 October 2012

Paula Vennells  
Chief Executive  
Post Office  
1<sup>st</sup> Floor  
148 Old Street  
London EC1V 9HQ

*Dear Paula,*

I was extremely pleased with how this morning's meeting went. I had rather thought we might run into some difficulty at this stage, and know how troubling this would be for us all. I hope that the Post Office and Mr Bates come to an agreement about how to deal with these current cases, and how to resolve the difficulty of bringing these cases to you, and I also hope you didn't mind me suggesting that he deals with the Post Office direct rather than considers me a broker of an eventual agreement. I am happy to step in, if you think this might help, but my suspicion is that it may slow the pace.

My office will keep passing cases that come to us via MP's offices to the Post Office, for transmitting on to 2<sup>nd</sup> Sight. I would also be grateful if you could simply keep me informed about how things are going. I certainly don't need a blow-by-blow account, but I want this entire process to work to all our advantages, and so am of course interested in the outcome.

Thank you for shuffling things in the diary for today. It was very important, and once again. I am very pleased with how it went.

*Yours ever*  
**GRO**

*James Arbuthnot.*

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