Page 1 of 2

Theresa lles

From: Alice Perkins GRO

Sent: 22 May 2012 15:06 To: Glenda C Hansen

Cc: Paula Vennells; Susan Crichton; Alwen Lyons

Subject: Replies to the 2 letters below

Glenda,

Subject to any comments from Paula, please could you have these letters ready for my signature tomorrow?

Letter to James Arbuthnot

Thank you very much for your appreciative letter of 21 May.

I have discussed this with Paula and we agree that we should brief the MPs alone in the first instance, without Shoosmiths or anyone else present.

What we propose is that the two of us should attend with Angela, who you also met last week. Our aim would be to have a conversation with the MPs along the same lines as the one we had with you and Oliver Letwin, including the proposal about the way forward which we discussed with you. We will come to the meeting having found someone suitable to carry out the task we identified, with proposed terms of reference and a timescale for the work.

If you are happy, our offices can find a date for the meeting. Paula would also like to ring you before the meeting to discuss the handling of it in more detail – we would find your guidance most helpful. With many thanks for your help on this.

Letter to Sir Paul Beresford

Thank you for your letter of 15 May about Albury Post Office and shop which I have just seen. I am asking Kevin Gilliland, the Post Office's Network Director, to look into the questions involved which concern Royal Mail as well as Post Office Ltd, and reply to you direct, keeping me abreast of the position.

Alice

ALICE PERKINS
JCA GROUP
GRO
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From: Glenda C Hansen GRO
Sent: 22 May 2012 10:08
To: Alice Perkins
Cc: Lisa Poppiti
Subject:

Alice,

I've attached scanned copies of 2 letters addressed to you.

One from James Arbuthnot re next steps, and a letter from Sir Paul Beresford MP re his local $PO-Albury\ Post\ Office$ and Shop Not sure if you want to respond personally, else I'll pass it on to our ECT team for a response.

I will hand the hard copies to you on Thursday.

Glenda Hansen
Personal Assistant to Alice Perkins
Chairman's Office
Post Office Ltd
1st Floor, 148 Old Street, London, EC1V 9H0
Tel: GRO Postline: GRO
Mobile: GRO
GRO

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