Message						
From:	Parsons, Andrew	GRO				
on behalf of	GRO					
Sent:	14/04/2014 14:00:05					
То:	Belinda Crowe	GRO	; Angela Van-Den-Bogerd	GRO	]	
	GRO	; Andy Holt	GRO ; Rodric \	<i>N</i> illiams		
	GRO					
CC:	Chris Aujard	GRO	David Oliver1	GRO		
Subject:	RE: Post Office Mediation Claims. [BD-4A.FID20472253]					
Attachments:	Lepton Report - Appendix 1 (redacted).pdf; Lepton credence data for 04-10-12.xls; Lepton fujitsu data for 04-10-12					
	GJ.XLSX; Lepton 4 to 25 Oct 12.xls; Lepton Events 4 to 25 Oct 12.xls; Spot Review 1 Response - redacted.PDF					

All

I've reviewed the appendix to the HR report. This contains no information that causes me any concerns and therefore my suggestion is that appendix is disclosed to Howe & Co. I also think it is worth disclosing Spot Review 1 to Howe & Co as this goes through the issues in the HR report in more detail before reaching the conclusion that there is no problem with Horizon. Disclosing Spot Review 1 may therefore help close down this line of enquiry.

To that end, please find attached:

- Redacted version of Appendix 1 removing any personal data
- 4 x spreadsheets being the spreadsheets embedded in Appendix 1 but with the data in the "user id" columns having been deleted so to remove personal data. I've also purged the meta-data from these files.
- Redacted version of Spot Review 1 removing any personal data.

Below is an amended draft email to Howe & Co for your approval. My suggestion is that this should come from Rodric so to discourage Howe from contacting Chris direct in the future.

Chris – as discussed last week, you may wish to foreshadow this email with a call by you or Rodric to Howe.

Kind regards Andy

Dear Ms Maru-Singh

I refer to your email of 7 April 2014 to Chris Aujard.

The version of the report sent to Ms Robinson ("the Lepton Report") was redacted to protect the privacy and personal information of the individuals named in that Report. This was done to ensure compliance with the Data Protection Act 1998. We will therefore not be providing an un-redacted copy of the Lepton Report.

As requested, please find attached a copy of Appendix 1 to the Lepton Report along with copies of the spreadsheets embedded in Appendix 1. To protect the privacy of those referred to in these documents we have again redacted any personal data. In particular, in the spreadsheets we have deleted the data from the "user id" and "employee id" columns.

I also attach a copy of Post Office's response to Second Sight's Spot Review 1, which was prepared and disclosed to Second Sight before the publication of its interim report. Again, this document has been redacted to protect the privacy of the individuals involved. This Spot Review addresses the same transactions as raised in the Lepton Report. However, whereas the Lepton Report is focused on the presentation of data from Horizon, the Spot Review 1 Response directly addresses the issue raised in your email about reversal transactions. I trust that this document helps demonstrate that the reversal transactions in question did not occur without the knowledge of the subpostmaster.

For the sake of good order, I note that Post Office disagrees with the statements in your email about the integrity of data on Horizon and the safety of convictions. Further, Post Office maintains that the disclosure of the un-redacted Lepton Report or Appendix 1 to that report was not required for it to comply with its prosecution disclosure duties.

I do not believe that this matter should delay the submission of your clients' CQRs. However, should you require further time on any particular case you may of course apply in the usual way to the Working Group for an extension – please make this request in writing to schemeenquiries GRO

Yours sincerely

Rodric Williams

## **Andrew Parsons**

Senior Associate

for and on behalf of Bond Dickinson LLP

Bond Dickinson

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From: Belinda Crowe GRO

**Sent:** 14 April 2014 11:20

To: Angela Van-Den-Bogerd; Parsons, Andrew; Andy Holt; Rodric Williams

**Cc:** Chris Aujard; David Oliver1; Belinda Crowe **Subject:** RE: Post Office Mediation Claims.

Thanks Angela

I have spoken to Rod. He is not familiar with this but Andy Parsons is going to speak to Andy Wynn about it.

There are a few questions we need to answer, I think:

- 1. What is the explanation?
- 2. Has this statement been used publicly (in Court or otherwise)
- 3. Have the contents of this email been disclosed? Either:
  - a. through the 'criminal' disclosure process, or
  - b. to Second Sight through responses to Spot Reviews, or
  - c. as part of one of our investigations, or
  - d. to Second Sight in other misc material we have provided in the past
- 4. If this email has not been disclosed publicly, regardless of what our response is we need to consider how it came into Howe and Co's possession.

This is linked to the other issue arising from the Howe and Co emails – one formally to Chris and one that came to us via Ron. That is the Helen Rose report.

Andy parsons is looking at the 'appendix' which was not disclosed and CK do not think was relevant for disclosure and will revisit the advice and draft response he provided for Chris. I think we need to have dealt with all of this in advance of the next WG call and so we can, if possible, put it to bed. I know that our view is that this is not an issue for the Working Group but it will be raised and we need to be able to say that we have dealt with it. Another timing issue is that Tony offered to look at the information and we agreed. However, what I sent him was the information as sent to

Chris originally, before we found the appendix. I would like, as a matter of courtesy, be able to go back to him before the WG meeting.

All, please say if I have missed something.

Andy, would you be able to get a revised not to Chris which covers these points (insofar as possible) by CoP today?

Best wishes Belinda

## **Belinda Crowe**

GRO
Postline GRO
belinda.crowe GRO

From: Angela Van-Den-Bogerd Sent: 14 April 2014 08:22

To: Belinda Crowe; Andrew Parsons; Andy Holt; Rodric Williams

Cc: Chris Aujard; David Oliver1

Subject: RE: Post Office Mediation Claims.

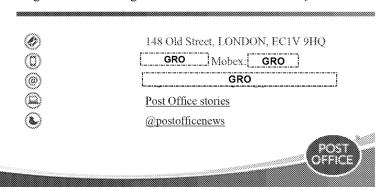
All,

I believe the attached is the e-mail chain referred to by Steve Darlington. In terms of transaction corrections/acknowledgements we have explained these in the factfile so it should be clear that these need the branch to accept the TC/TA on the Horizon system as it doesn't automatically make any adjustments. It is the statement below that does in my view require further explanation. Rod - do we already have this explanation logged somewhere? Andy Winn infers that we have used this in court at some time?

"Fujitsu have the ability to impact branch records via the message store but have extremely rigorous procedures in place to prevent adjustments being made without prior authorisation - within POL and Fujitsu These controls form the core of our court defence if we get to that stage."

Angela

Angela Van Den Bogerd I Head of Partnerships



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From: Belinda Crowe Sent: 08 April 2014 19:42

To: Angela Van-Den-Bogerd; Andrew Parsons; Andy Holt; Rodric Williams

Cc: Chris Aujard; David Oliver1

Subject: Fwd: Post Office Mediation Claims.

Please see below. Not yet decided about whether to postpone this week's WG call but does anyone know anything about the email being quoted below about remote alteration of figures in branch? I think that this is a new one on me.

Andy P, can we please chase CK for a response on the Rose report point.

Best wishes
Belinda

Belinda Crowe

148 Old Street, LONDON, EC1V 9HQ

GRO Postline GRO

GRO GRO

Begin forwarded message:

From: Ron Warmington GRO

Date: 8 April 2014 17:30:57 BST
To: 'Belinda Crowe' GRO

Cc: <mediation GRO

Subject: FW: Post Office Mediation Claims.

Agenda item for this week's WG call perhaps?

Regards, Ron.

From: Steve Darlington GRO

Sent: Tuesday, April 08, 2014 1:50 PM

**To:** 'Ron Warmington' **Cc:** Post Office Group

**Subject:** FW: Post Office Mediation Claims.

Importance: High

Dear Ron,

As Priti has stated in her last sentence we are seeking a stay on the time limits on all cases under review due to the implications of POL's non-disclosure of system-generated transactions and Horizon's integrity issues.

The 'Helen Rose Report' is of critical significance to all cases. The information contained within it is a compelling case for such a stay in its own right. When combined with the Andy Winn/Alan Lusher email in the case of Ward which explicitly states that Fujitsu can remotely change the figures in the branches without the SPMs' knowledge or authority, the case for a general stay is overwhelming.

We ask that the Working Party considers this request as a matter of urgency In order that we do not prejudice our clients' cases by omitting what is clearly information of the utmost general significance,.

We also request that the Working Party demands that POL acts quickly to provide the information requested in Priti's email immediately so that the mediation process is not hindered further.

Regards

Steve Darlington BA (Hons) ACA
Finance Director
Tel GRO Fax: GRO
1010 Great West Road, Brentford, TW8 9BA www.howe.co.uk
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