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**From:** Jane MacLeod [GRO]  
**Sent:** Fri 05/02/2016 4:22:13 PM (UTC)  
**To:** Patrick Bourke [GRO]; Rodric Williams [GRO]; Mark Underwood [GRO]  
**Subject:** Fwd: Sparrow

See below - your email was timely!

Many thanks

Jane MacLeod  
General Counsel  
The Post Office  
[GRO]

Sent from my iPad

Begin forwarded message:

**From:** Jane MacLeod [GRO]  
**Date:** 5 February 2016 at 16:21:29 GMT  
**To:** Tim Parker [GRO]  
**Subject:** Re: Sparrow

Hi Tim,

We have been progressing matters and I have set out a summary below as to how we are taking forward the actions to address each of the recommendations. Each of the proposals was discussed with Jonathan who, at the time advised that he thought that they should address the recommendation. Naturally, some recommendations will take longer to discharge than others, for instance those that will require additional IT investigations.

- Recommendations 1 and 2: Instructions to Brian Altman QC are being finalised, which will ask for legal advice on the specific questions posed. The need to address recommendation 2 depends entirely on the advice he provides in relation to recommendation 1. We therefore expect that we will have an answer reasonably promptly.

- Recommendations 3, 4, 5 and 8: A meeting was held with Deloitte this week to discuss each of these recommendations and how Deloitte might approach the necessary investigations. Deloitte will, in the first instance, come forward with their proposals in this regard in the early part of next week. Once we are all satisfied that what is proposed will meet the recommendations in full, POL will then formally commission the work and facilitate the necessary collaboration between Deloitte and Fujitsu. The product of this first set of engagements will reveal what is technically possible, what level of the resource is required, over what time period, and at what cost. Once this in depth scoping exercise has been finalised, we will ask Jonathan to confirm that he is content with the level of investigation proposed against each recommendations. In addition, I have set up a meeting with Fujitsu for next week to brief them that we are likely to need their assistance in this review.

· Recommendation 6: We have gathered all the previous advice we have obtained on this point and we will now share this with Jonathan to allow him to determine whether it discharges the recommendation, or whether he feels more is required.

· Recommendation 7: Bond Dickinson, (the law firm which has supported us on sParrow since the matters first arose) has now identified 16 cases that include particularised complaints in respect of the advice provided by the NBSC helpline. They will now review the Helpline call logs for each and identify (insofar as is possible) the relevant call handlers. We will then (again, insofar as is possible) review their personnel files to establish whether or not there is any evidence of malpractice which would give independent credence to the allegations made.

We are also considering the nature of a report that could, following finalisation of this work, be made public detailing the results of the investigation.

As ever, I am happy to provide further detail. As with the work undertaken to support Jonathan's actual investigation, I propose to update you by fortnightly by email. Please let me know if this works for you?

Kind regards

Jane

Jane MacLeod  
General Counsel  
The Post Office

**GRO**

Sent from my iPad

On 5 Feb 2016, at 15:42, Tim Parker <**GRO**> wrote:

Hello Jane,

Where have we got to on this please, in terms of your dialogue with Jonathan?

Thanks

Tim

Tim Parker

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